Provide for the public's needs relative to transportation, water, wastewater, and city owned buildings.

About Public Works

Public Works responsibilities include the design and construction of the city's Capital Improvement Program projects, city transportation system management and planning, treatment and reliable distribution of high quality water at a reasonable price, collection and treatment of wastewater at a reasonable price, cost effective construction and maintenance of city streets, public drainage facilities, street lights, traffic signals and other city infrastructure facilities. Public Works is also responsible for the maintenance of the City fleet and all City facilities. To accomplish this mission, the Department is divided into six functional areas: Administration, Engineering Services. Facilities Management, Fleet Management, Transportation, and Water Resources.

While the main office for Public Works is located at 630 Garden Street, the department is also responsible for operating the City's El Estero Wastewater Treatment Facility and the Cater Water Treatment Facility which provides basic water and sewer service to over 100,000 customers.



Fiscal Year 2012 Budget Highlights

- Install a Co-Generation Facility at the El Estero Wastewater Treatment Plant under a Power Purchase Agreement.
- Complete the construction of the
 Ortega Street Bridge
 Replacement Project
- Complete design of the Cabrillo Creek Bridge Replacement and Chapala Bridge Replacement on Mission Creek
- ➤ Begin the construction of the Advanced Treatment Project at the William B. Cater Water Treatment Plant and the Ortega Groundwater Treatment Plant
- ➤ Design improvements for the Aeration Basins at EL Estero Treatment Plant

Department Financial and Staffing Summary

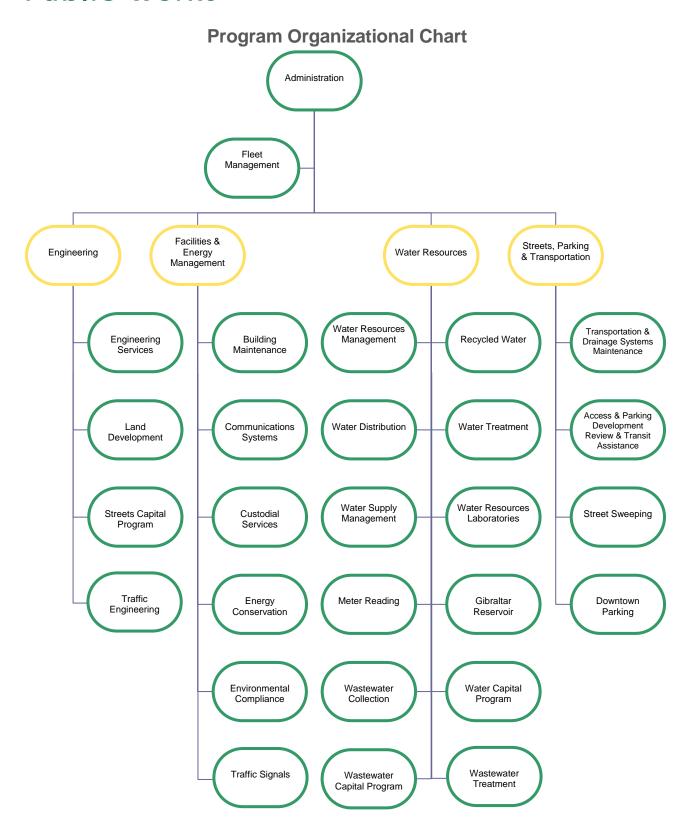
	Actual FY 2010		Amended FY 2011		Projected FY 2011		Proposed FY 2012	Proposed FY 2013
Authorized Positions	293.30		290.50		290.50		289.50	289.50
Hourly Employee Hours	149,422	2	177,540		157,621		157,120	157,120
Revenues								
Fees and Service Charges	\$ 49,493	143	\$ 51,792,350	\$	50,837,199	\$	53,207,305	\$ 54,822,024
Gas Tax	1,488	502	2,387,670		2,407,669		2,479,583	2,479,58
Grants	75	230	742,970		475,499		-	
Interest Income	1,952	956	1,565,300		1,589,622		1,365,000	1,365,00
Inter-fund Reimbursements	14,246	142	15,100,632		14,144,404		14,813,693	15,165,11
Intergovernmental	3,656	022	19,827,900		12,215,359		338,782	338,78
JPA Reimbursements	3,767	379	3,319,697		3,782,002		5,528,105	5,589,72
Measure D Sales Tax	3,569	704	-		-		-	
Measure A Sales Tax	122	737	2,790,259		2,818,162		2,761,034	2,484,76
Other Revenue	964	944	360,000		611,542		614,431	330,30
Parking Violations	714	453	810,810		652,200		673,800	673,80
PBIA Assessment	815	292	840,000		860,000		840,000	840,00
Rents	23	740	23,740		23,740		40,925	40,92
Transfers In	78	184	-		-		1,882,767	
Transportation Dev. Funds	53	175	54,308		54,308		56,484	56,48
Utility Users Tax	7,009	012	7,077,138		7,058,100		7,142,800	7,207,10
Overhead Allocation Recovery	802	706	750,836		750,836		628,753	647,71
General Fund Subsidy			52,960		128,429		347,916	459,39
Total Department Revenue	\$ 88,833	321	\$ 107,496,570	\$	98,409,071	\$	92,721,378	\$ 92,500,70
Expenditures								
Salaries and Benefits	\$ 29,635	054	\$ 30,954,843	\$	29,815,564	\$	31,367,918	\$ 33,217,40
Supplies and Services	19,957	568	23,876,826		21,213,791		23,220,544	23,090,22
Special Projects	6,278	873	7,369,289		5,384,171		6,125,558	5,554,49
Water Supply Purchases	6,693	985	8,177,644		7,677,644		7,341,775	7,260,55
Capital Equipment	145	604	1,099,753		481,311		193,800	181,80
Debt Service	3,914		6,489,891		5,993,984		6,243,402	6,952,41
Non-Capital Equipment	175		349,427		285,364		371,955	354,95
Transfers Out	1,079		748,957		748,957		1,219,615	1,077,52
Appropriated Reserve	,	_	422,848		-		350,000	350,00
Total Operating Expenditures	\$ 67,880	931	\$ 79,489,478	\$	71,600,786	\$	76,434,567	\$ 78,039,36
Capital Program	\$ 21,359		\$ 71,509,065	\$	40,308,354	\$	22,135,332	\$ 16,659,08
Total Department Expenditures	\$ 89,240		\$ 150,998,543	_	111,909,140	\$	98,569,899	\$ 94,698,44
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Addition to (Use of) Reserves	\$ (407	268)	\$ (43,501,973)	\$	(13,500,069)	\$	(5,848,521)	\$ (2,197,73

The Public Works Department is budgeted in the following funds:

- ➤ General Fund
- > Downtown Parking Fund
- > Facilities Management Fund (ICS)
- ➤ Fleet Maintenance Fund (ICS)
- > Fleet Replacement Fund (ICS)
- ➤ Miscellaneous Grants Fund
- > Streets Fund

- > Streets Grant Fund
- ➤ Street Sweeping Fund
- > Transportation Development Fund
- > Transportation Sales Tax Fund
- ➤ Water Fund
- ➤ Wastewater Fund





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PUBLIC WORKS PROGRAMS

> Administration

Engineering Services
Land Development
Environmental Compliance
Traffic Operations

Access and Parking
Development Review and
Transit Assistance

Transportation and Drainage Systems Maintenance

Street Sweeping

Traffic Signals

Streets Capital

Downtown Parking

Building Maintenance Fleet Management

Communications Systems

Custodial Services

Energy Conservation

Water Resources Management

Recycled Water

Water Distribution

Water Treatment

Water Supply Management

Gibraltar Dam Operations

Water Resources Laboratories

Meter Reading

Water Capital Program

Wastewater Collection
Wastewater Treatment

Wastewater Capital Program



RECENT PROGRAM ACHIEVEMENTS

Standardized purchasing practices across Divisions and accomplished staff Purchasing procedure training.

PROGRAMS & SERVICES

Administration

(Program No. 4111)

Mission Statement

Provide excellent public service and administrative, personnel and financial management support to Department staff in order to ensure efficient and organized day-to-day operations of the department.

Program Activities

- Support the activities of the division managers and provide interface and support to other city department heads.
- Develop and coordinate all department revenues including water and wastewater rate setting.
- Monitor and coordinate the department's budget activities, ensuring that all expenditures are within appropriation.
- Coordinate timely and responsive input to develop the Capital Improvement Plan, the financial plan and annual budget.
- Process departmental correspondence and phone calls, Council reports, departmental claims and requisitions, as well as all personnel documentation and evaluations for the department, ensuring timeliness and accuracy.

- o Ensure the Department meets 80% of their program objectives.
- Ensure the Department responds to 90% of complaints filed via the City Administrator's (CAO) or Mayor's Office within 5 days of receipt.
- o Update the Public Works home page web site once per quarter.
- Prepare mid-year budget review for Fiscal Year 2012.
- Develop Fiscal Year 2013 budget as appropriate, including all auxiliary items such as new fee schedules, revenue projections, line items, etc.
- Coordinate and develop a Draft Annual Report describing the Public Works Department FY 11 accomplishments by June 30, 2012.
- o Participate in and contribute to the City's web site update.

	Actual FY 2010	Amended FY 2011		Projected FY 2011		Proposed FY 2012		Proposed FY 2013
Authorized Positions	4.85		4.85		4.85		5.50	5.50
Hourly Employee Hours	51	20			3	0		0
_								
Revenues								
Inter-fund Reimbursements	\$ 112,125	\$	112,125	\$	112,125	\$	112,125	\$ 112,125
Other Revenue	243		-		-		-	-
Overhead Allocation Recovery	802,706		750,836		750,836		628,753	647,716
General Fund Subsidy	-		10,031		-		127,641	240,089
Total Revenue	\$ 915,074	\$	872,992	\$	862,961	\$	868,519	\$ 999,930
Expenditures								
Salaries and Benefits	\$ 676,703	\$	673,631	\$	661,591	\$	710,611	\$ 758,538
Supplies and Services	113,379		150,536		104,944		131,719	141,911
Special Projects	-		40,325		5,000		20,189	93,481
Miscellaneous	6,000		=		-		-	=
Non-Capital Equipment	1,493		8,500		5,227		6,000	6,000
Total Expenditures	\$ 797,575	\$	872,992	\$	776,762	\$	868,519	\$ 999,930

	Actual	Projected	Proposed
Performance Measures	FY 2010	FY 2011	FY 2012
Percent of Public Works objectives achieved	82%	90%	80%
Percent of complaints responded to within 5 days of receipt	N/A	90%	90%
Department Council Agenda Reports processed	140	125	125
Department PAFs processed	N/A	N/A	174
Employee evaluations submitted by the due date	173	176	215
Public calls processed by Administration staff	3,350	2,000	2,500

PUBLIC WORKS PROGRAMS

Administration

Engineering Services

 Land Development
 Environmental Compliance

 Traffic Operations

Access and Parking
Development Review and
Transit Assistance

Transportation and Drainage Systems Maintenance

Street Sweeping

Traffic Signals

Streets Capital

Downtown Parking Building Maintenance

Fleet Management

Communications Systems

Custodial Services

Energy Conservation

Water Resources Management

Recycled Water

Water Distribution

Water Treatment

Water Supply Management

Gibraltar Dam Operation

Water Resources Laboratories

Meter Reading

Water Capital Program

Wastewater Collection Wastewater Treatment

Wastewater Capital Program

RECENT PROGRAM ACHIEVEMENTS

Completed construction of the Haley/De la Vina Street Bridge Replacement project.

PROGRAMS & SERVICES

Engineering Services

(Program No. 4211)

Mission Statement

Provide professional engineering and management support for city departments and all Capital Projects to maintain and improve the city's infrastructure.

Program Activities

- o Manage construction of the city's Capital Improvement Program (CIP).
- o Provide professional engineering services for planning, designing, surveying, inspecting and managing the city's Capital Program.
- Provide long-range master planning and engineering support for the city's capital infrastructure, in addition to general engineering services for all city projects as requested.
- Track and bill engineering services to user departments or capital improvement projects for design and construction.

- Complete 75% of budgeted Capital Program project milestones assigned to Engineering.
- For projects greater than \$400,000, limit engineering services to average less than 25% of total project costs.
- For projects less than \$400,000, limit engineering services to average less than 40% of the total project cost.
- Limit the cost of construction contract change orders in Capital Program projects to less than 9% of the total annual value of construction awarded.
- File the Notice of Completion (NOC) for the Haley/De La Vina Street Bridge Replacement project.
- Meet or exceed the work order revenue projections.
- o Complete the Ortega Street Bridge construction.
- o Develop the bid package and put the Cabrillo Bridge project out for bid.
- Conduct a post-construction public feedback survey to assist in the continued enhancement of CIP management.
- Meet quarterly with client departments to obtain feedback on the quality of services being provided by the Engineering Division.
- o Begin the Fire Station #1 Annex Renovation project construction.
- Complete the Airport Terminal construction.

	Actual FY 2010	Amended FY 2011	Projected FY 2011	Proposed FY 2012	Proposed FY 2013
Authorized Positions	38.65	39.15	39.15	39.95	39.95
Hourly Employee Hours	3,408	3,980	3,980	3,980	3,980
Revenues Inter-fund Reimbursements Other Revenue General Fund Subsidy Total Revenue	\$ 4,378,559 443 - \$ 4,379,002	\$ 4,641,692 - - - \$ 4,641,692	\$ 4,224,106 - 68,662 \$ 4,292,768	\$ 4,516,583 - - - - \$ 4,516,583	\$ 4,812,422 - - - - - - - - - - - - - - - - - -
Expenditures					
Salaries and Benefits	\$ 4,222,579	\$ 4,442,052	\$ 4,333,491	\$ 4,608,830	\$ 4,920,417
Supplies and Services	508,928	522,883	508,750	493,007	493,755
Special Projects	5,459	-	2,530	4,000	4,200
Capital Equipment	543	-	-	-	-
Non-Capital Equipment	16,724	14,079	10,268	10,079	10,079
Total Expenditures	\$ 4,754,233	\$ 4,979,014	\$ 4,855,039	\$ 5,115,916	\$ 5,428,451

Performance Measures	Actual FY 2010	Projected FY 2011	Proposed FY 2012
Percent of budgeted annual Capital Program project milestones assigned to Engineering completed	86%	75%	75%
Percent of projects greater than \$400,000 with engineering service costs under 25% of total project cost	23.76%	<25%	<25%
Percent of projects less than \$400,000 with engineering service costs under 40% of total project cost	30.40%	<40%	<40%
Percent of change order cost to annual value of construction awarded	7%	<9%	<9%
Total project cost of filed Notice of Completions	\$30.1M	\$20M	\$20M
Filed project Notice of Completions	13	18	18
Reports prepared and presented to Council on the comprehensive workload management and scheduling system for all CIP construction projects	4	4	4
Percent of CIP construction bid ranges (average) that are within 10% of construction cost estimates	40%	70%	70%
Land Survey requests completed	25	40	40
City CIP projects supported by the survey crew	14	10	10

PUBLIC WORKS PROGRAMS

Administration **Engineering Services**

Land Development

Environmental Compliance

Traffic Operations

Access and Parking Development Review and Transit Assistance

Transportation and Drainage Systems Maintenance

Street Sweeping

Traffic Signals

Streets Capital

Downtown Parkina

Building Maintenance

Fleet Management

Communications Systems

Custodial Services

Energy Conservation

Water Resources Management

Recycled Water

Water Distribution

Water Treatment

Water Supply Management

Gibraltar Dam Operation

Water Resources Laboratories

Meter Reading

Water Capital Program

Wastewater Collection Wastewater Treatment

Wastewater Capital Program



RECENT PROGRAM **ACHIEVEMENTS**

All goals and targets were achieved.

PROGRAMS & SERVICES

Land Development

(Program No. 4212)

Mission Statement

Manage the public right-of-way and city-owned lands, protect the interests of the general public, and process private development review applications and permits.

Program Activities

- Ensure land development projects comply with applicable regulations including the Subdivision Map Act, sound engineering practices, and city policies and guidelines.
- Manage and operate the Public Works permit counter, which issues over the counter Public Works permits, and participate in the review of over 3,000 building construction permits annually.
- Review, coordinate, process, and permit private land development project applications and coordinate a unified Department response from all Department divisions.
- Manage and maintain a monthly inventory of the city's real property interests, including city utility easements.
- Acquire rights-of-way and associated easements as required for city initiated public improvement projects following applicable Federal, State, and local statutes.
- Manage and maintain the Public Works library of record drawings and digital geospatial data.
- Manage and provide enforcement of the Outdoor Dining Program for permits issued for outdoor dining on city sidewalks.

- Meet 100% of Land Development Team discretionary land development project review deadlines.
- Meet 85% of the target response dates for staff review of building permits at the Public Works Permit Counter.
- o Provide quarterly updates to 90% of active case applicants regarding status of real property related tasks.

	Actual FY 2010	Amended FY 2011		Projected FY 2011		Proposed FY 2012		Proposed FY 2013				
Authorized Positions	8.10		8.10		8.10		8.30	8.30				
Hourly Employee Hours	0		0		0		0 0		0		0	0
Revenues												
Fees and Service Charges	\$ 1,013,526	\$	744,950	\$	844,424	\$	942,380	\$ 987,099				
Inter-fund Reimbursements	243,484		243,484		243,484		243,484	243,484				
Other Revenue	150		-		300		-	-				
Total Revenue	\$ 1,257,160	\$	988,434	\$	1,088,208	\$	1,185,864	\$ 1,230,583				
Expenditures												
Salaries and Benefits	\$ 852,352	\$	879,458	\$	869,321	\$	918,656	\$ 978,720				
Supplies and Services	86,249		99,110		84,560		139,485	139,653				
Special Projects	-		-		-		2,000	2,000				
Non-Capital Equipment	1,619		5,000		350		1,500	1,500				
Transfers Out	-		-		-		24,000	24,000				
Total Expenditures	\$ 940,220	\$	983,568	\$	954,231	\$	1,085,641	\$ 1,145,873				

100%	1000/	
	100%	100%
86%	87%	85%
95%	94%	90%
1,843	1,494	1,600
1,333	1,032	1,200
52	40	40
42	46	36
43	44	43
\$1,981,030	\$868,400	\$800,000
19	30	24
17	8	16
N/A	\$1.8M	\$3.2M
83	32	60
1,760	1,462	1,600
	86% 95% 1,843 1,333 52 42 43 \$1,981,030 19 17 N/A 83	86% 87% 95% 94% 1,843 1,494 1,333 1,032 52 40 42 46 43 44 \$1,981,030 \$868,400 19 30 17 8 N/A \$1.8M 83 32

PUBLIC WORKS PROGRAMS

Administration Engineering Services Land Development

> Environmental Compliance

Traffic Operations

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Building Maintenance

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Communications Systems

Custodial Services

Energy Conservation
Water Resources Management

Recycled Water

Water Distribution

Water Treatment

Water Supply Management

Gibraltar Dam Operation

Water Resources Laboratories

Meter Reading

Water Capital Program
Wastewater Collection

Wastewater Treatment

Wastewater Capital Program



RECENT PROGRAM ACHIEVEMENTS

Completed 5 Phase II Environmental Soil and/or Groundwater Assessments at City sites.

PROGRAMS & SERVICES

Environmental Compliance

(Program No. 4213)

Mission Statement

Properly manage and dispose of hazardous materials, and comply with State regulations applying to City-owned and operated Underground Storage Tanks (USTs), Leaking Underground Fuel Tanks (LUFTs) and Site Mitigation Units (SMUs).

Program Activities

- Assess and oversee remediation of soil and groundwater contamination from all City Leaking Underground Fuel Tank (LUFT) and Site Mitigation (SMU) sites to comply with State regulatory requirements.
- Prepare reports for all City LUFT and SMU sites as required by regulatory agencies.
- Provide vector control services in City creeks and public right-of-way and provide vector control information to citizens regarding mosquitoes, bees, mice and rats.
- Provide for the proper disposal of hazardous waste found in the public right-of-way.

- Meet 100% of the required deadlines for groundwater monitoring events and report submittals for all City LUFTs and SMUs as required by the Local Enforcement Agency (LEA) of the California Water Quality Control Board (CWQCB).
- Meet 100% of required deadlines for site assessment and/or remediation efforts in compliance with the Local Enforcement Agency (LEA) of the California Water Quality Control Board (CWQCB).
- Respond to 100% of Hazardous Material spills within 1 hour of call.
- Resolve 100% of vector control requests for creeks and the public right-of-way for mosquitoes, bees, mice, and rats within 5 working days.
- Process and submit 98% of all hazardous waste fees, taxes, permits and manifests, state and county oversight fees, business plans, UST permits, fuel tank throughput reports, and related requirements from federal, state and/or county entities on time.
- Remove the underground storage tank (UST) at Vic Trace Reservoir and install new generator with belly tank. Assess and remediate site contamination.
- Remove UST at Tunnel Road Reservoir and install new generator with belly tank or equivalent equipment. Assess and remediate site contamination.

Key Objectives for Fiscal Year 2012 (cont'd)

- o Remove USTs at El Estero Waste Water Treatment Plant. Assess and remediate site contamination.
- Complete a UST removal plan for Motorpool.
- Complete a UST removal plan for the Airport.

Financial and Staffing Information

	Actual FY 2010				Projected FY 2011		Proposed FY 2012		Proposed FY 2013	
Authorized Positions		1.10		1.00		1.00		1.00	1.00	
Hourly Employee Hours	0		0			0		0		0
Revenues										
Inter-fund Reimbursements	\$	25,000	\$	25,000	\$	25,000	\$	25,000	\$	25,000
Intergovernmental	•		•	22,812	•	,	*		•	
Other Revenue		1,000		-		2,850		-		-
General Fund Subsidy		286,241		336,153		279,943		345,158		352,727
Total Revenue	\$	312,241	\$	383,965	\$	307,793	\$	370,158	\$	377,727
Expenditures										
Salaries and Benefits	\$	112,807	\$	114,746	\$	111,674	\$	116,724	\$	123,691
Supplies and Services		35,620		36,557		31,119		42,184		42,786
Special Projects		64,149		232,662		165,000		211,250		211,250
Capital Equipment		683		=		-		-		-
Transfers Out		98,982		-		-		-		-
Total Expenditures	\$	312,241	\$	383,965	\$	307,793	\$	370,158	\$	377,727

	Actual	Projected	Proposed
Performance Measures	FY 2010	FY 2011	FY 2012
Percent of required LUFT/SMU site assessments completed on time	N/A	100%	100%
Percent of required LUFT/SMU groundwater monitoring events conducted on time	N/A	100%	100%
Percent of Hazardous Materials Emergency Response spills responded to within 1 hour of call	100%	100%	100%
Percent of vector control requests resolved within 5 working days	100%	100%	100%
Percent of fees paid, reports and manifests submitted, and other regulatory requirements satisfied on time	N/A	100%	98%
Hazardous materials spills responded to	8	6	8
Vector control requests resolved	52	32	40
Open City LUFT and SMU sites	18	18	18
Approved closures for City LUFT and SMU sites	3	2	2

PUBLIC WORKS PROGRAMS

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Land Development
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Building Maintenance

Fleet Management

Communications Systems

Custodial Services

Energy Conservation

Water Resources Management

Recycled Water

Water Distribution

Water Treatment

Water Supply Management

Gibraltar Dam Operations

Water Resources Laboratories

Meter Reading

Water Capital Program

Wastewater Collection
Wastewater Treatment

Wastewater Capital Program



RECENT PROGRAM ACHIEVEMENTS

Installed 600 pedestrian countdown timers Citywide. The timers were funded by the American Recovery and Reinvestment Act of 2009.

PROGRAMS & SERVICES

Traffic Operations

(Program No. 4311)

Mission Statement

Effectively manage the transportation network and develop improvements that are responsive to the needs of all travel modes so that people and goods can move safely and efficiently throughout the city.

Program Activities

- Collect, analyze, and interpret traffic information needed to optimize the transportation system to meet travel demand and city policy for equality between all modes of travel.
- Monitor traffic collisions to identify high collision locations and prevent collisions by collaborating with the Police Department.
- Respond to public requests, suggestions, and inquiries for changes in parking and traffic control.
- Provide direction in the design and construction of public and private improvements to ensure traffic safety and minimize travel impacts.
- Collect and process traffic data for transportation planning and land development review activities.
- Operate a coordinated traffic signal system to maximize safety, minimize delay, and be responsive to pedestrian, cyclist and motor vehicle needs.
- Review collisions involving pedestrians, bicyclists and vehicles and take corrective action as necessary to reduce collision rates to be equal to or lower than statewide averages.

- Maintain level of service C or better at 80% of the Santa Barbara County Association of Governments (SBCAG) Congestion Management Program signalized intersections during peak hours in order to provide acceptable levels of automobile related congestion and achieve consistency with the regional Congestion Management Plan.
- Investigate and resolve 65% of traffic related concerns, complaints, and requests within 60 calendar days.
- Perform review of 65% of temporary traffic control plans within 5 business days.
- Complete speed surveys on 5 streets to support Police enforcement of established speed limits.
- Review collision rates at intersections annually to determine the need to conduct warrant analyses for multi-way stops and traffic signals.

4.95
860
\$ -
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752,101
\$ 752,101
\$ 613,626
58,899
800
28,776
-
50,000
\$ 752,101
\$

	Actual	Projected	Proposed
Performance Measures	FY 2010	FY 2011	FY 2012
Percent of intersections at Level of Service C or better	95%	80%	80%
Percent of complaints resolved within 60 calendar days	91%	90%	65%
Percent of temporary traffic control plans reviewed within 5 business days	97.5%	100%	65%
Speed surveys completed	10	5	5
Traffic concerns reported	1,000	800	1,000
Turning movement and volume counts conducted	72	54	40

PUBLIC WORKS PROGRAMS

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Water Capital Program

Wastewater Collection
Wastewater Treatment

Wastewater Capital Program



RECENT PROGRAM ACHIEVEMENTS

All Land Development (LDT). Pre-application Review Team (PRT), and Development Application Review Team (DART) application deadlines were met.

PROGRAMS & SERVICES

Access and Parking Development Review and Transit Assistance

(Program Nos. 4312 and 4314)

Mission Statement

Review private land development and public transportation facilities consistent with council's adopted policies so that people can move within the city with equality of convenience and access among all modes of transportation; and, plan and coordinate projects and programs that promote alternative modes of transportation and are widely available and attractive to the public.

Program Activities

- Support regional transportation planning decision making.
- Identify and compete for state and federal money for transportation system development.
- Work directly with community groups to address neighborhood and business transportation concerns, and develop appropriate programs or projects.
- o Review all site plans for conformance with transportation and parking alternative transportation policies, regulation, and practices.
- Identify funding for the construction of new or improved pedestrian and bicycle facilities.
- Identify funding for the construction of new facilities serving various alternative transportation modes.
- Fund the operation of energy efficient, non-polluting electric shuttle buses.
- Provide funding to support the para-transit service.
- Develop funding programs for transit capital and operating assistance.
- Subsidize the operation of various transit assistance programs.
- Plan auto related, non-auto, and auto alternative improvements to the City's transportation system, consistent with policies of the Circulation Element, Bicycle Master Plan and others.
- Work with the Community Development Department to implement the Circulation Element.

Key Objectives for Fiscal Year 2012

- Meet 90% of all Land Development Team (LDT) Pre-application Review Team (PRT) and Development Application Review Team (DART) deadlines.
- Review and act within deadlines on 80% of all Development Plan Agreement (DPA), Architectural Board of Review (ABR), Historic Landmarks Commission (HLC), building permit, modification, and garage waiver requests.
- o Finalize the draft Access and Parking Design Standards.
- Oversee the implementation of the General Plan as approved by City Council.
- Develop a request for proposal to update the Bicycle Master Plan and ensure the City's continued eligibility for bike facility funding opportunities.
- o Manage the Metropolitan Transit District annual contract for shuttle service.
- o Manage the Easy Lift contract for para-transit service.
- Attend, participate, and provide input to Santa Barbara County of Association of Govenrment's discussion on SB 375.

Financial and Staffing Information

	Actual FY 2010	Amended FY 2011	Projected FY 2011	Proposed FY 2012	Proposed FY 2013
Authorized Positions	6.15	5.15	5.15	4.65	4.65
Hourly Employee Hours	0	260	0	0	0
Revenues					
	\$ 337,484	\$ 330,000	\$ 332,000	\$ 331,375	\$ 331.375
Fees and Service Charges Measure D Sales Tax	, , -	\$ 330,000	\$ 332,000	\$ 331,375	\$ 331,375
	2,060,676	-	-	070 000	070 000
Measure A Sales Tax	-	976,306	926,960	976,306	976,306
Other Revenue	58,896	60,000	64,088	61,500	61,500
Transfers In	-	-	-	43,798	-
Utility Users Tax	675,830	771,516	691,045	686,607	767,750
Total Revenue	\$ 3,132,886	\$ 2,137,822	\$ 2,014,093	\$ 2,099,586	\$ 2,136,931
Expenditures					
Salaries and Benefits	\$ 671,192	\$ 590,405	\$ 574,531	\$ 560,906	\$ 598,251
Supplies and Services	69,514	69,960	88,981	94,174	94,174
Special Projects	2,389,489	1,964,512	1,347,381	1,441,306	1,441,306
Non-Capital Equipment	1,586	3,200	3,200	3,200	3,200
Transfers Out	1,105	-	=	-	-
Total Expenditures	\$ 3,132,886	\$ 2,628,077	\$ 2,014,093	\$ 2,099,586	\$ 2,136,931
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City of Santa Barbara Two-Year Financial Plan & PROGRAMS & SERVICES

Access and Parking Development Review and Transit Assistance

(Continued)

	Actual	Projected	Proposed
Performance Measures	FY 2010	FY 2011	FY 2012
Percent of LDT, PRT and DART applications reviewed within the deadline	93%	95%	90%
Percent of DPA, ABR, HLC, building permits, modifications, and garage waiver requests reviewed within their respective deadlines	89%	90%	80%
PRT and DART applications reviewed	58	60	60
DPA, ABR, HLC, building permit, modification, and garage waiver requests reviewed	576	572	600
MTD Downtown/Waterfront Shuttle Ridership	525,900	544,000	525,000
Commuter Lot Shuttle Ridership	20,200	20,000	20,000
Commuter miles reduced by City employees using the Work Trip Program	272,500	600,000	600,000
City employees enrolled in a subscribed Alternative Transportation program (carpool, van pool, bus pass, etc.)	151	115	250
Grant applications submitted to fund transportation projects identified in the six-year Capital Improvement Plan	N/A	N/A	1
New bicycle parking spaces installed	N/A	N/A	25

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PROGRAMS & SERVICES

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Transportation and Drainage Systems Maintenance

Street Sweeping Traffic Signals Streets Capital Downtown Parking **Building Maintenance** Fleet Management Communications Systems **Custodial Services Energy Conservations** Water Resources Management Recycled Water Water Distribution Water Treatment Water Supply Management Gibraltar Dam Operations Water Resources Laboratories Meter Reading Water Capital Program Wastewater Collection Wastewater Treatment



Wastewater Capital Program

RECENT PROGRAM ACHIEVEMENTS

Successfully met routine maintenance objectives and maintained service levels while balancing reduction of staff hours associated with the furlough.

Transportation and Drainage Systems Maintenance

(Program No. 4411, 4413-4415)

Mission Statement

Clean, maintain and repair transportation and drainage system infrastructure and other public property within the public right-of-way, to enhance community mobility, to improve community appearance, and to preserve creek and water quality.

Program Activities

- Maintain streets, sidewalks, curbs, gutters, and roadside vegetation using a variety of maintenance techniques.
- Maintain and revise pavement striping, painted curb, crosswalks and pavement legends.
- Repair or replace damaged or deteriorated storm drain facilities and remove debris from the storm drain system.
- Install and maintain street name, traffic warning, and regulatory signage.
- Operate and maintain storm water pump stations and respond to storm conditions or emergencies to protect property.
- Remove graffiti from public property in right-of-way and assist private property owners with graffiti removal on private property.

- Repair 75,000 square feet of street and sidewalk with asphalt, including potholes, skin patching, sidewalk padding, and overlays.
- o Replace 9,500 square feet of damaged concrete sidewalk, curb, and gutter.
- o Support right-of-way cleanups at the request of the Police Department.
- Maintain 96,000 linear feet of the existing curb markings.
- Maintain 200 crosswalks.
- Replace 500 faded, damaged, or missing street name signs, warning, and/or regulatory signs per year.
- Perform maintenance along both sides of the 5.9 mile railroad corridor (a total of 11.8 miles) within City limits with California Conservation Corps, to a level agreed upon under the provisions of the MOU with Union Pacific Railroad and the City of Santa Barbara.
- o Restripe 180,000 linear feet of pavement lane striping.
- Develop a sign management system that will use a software database program to organize and categorize data of signage on City streets in a format compatible with the Cartegraph work order system.

	Actual FY 2010	Amended FY 2011		Projected FY 2011		Proposed FY 2012	Proposed FY 2013
Authorized Positions	26.70	26.80		26.80		28.45	28.45
Hourly Employee Hours	1,919	3,000		2,100		3,000	3,000
Revenues							
Fees and Service Charges	\$ 64,035	\$ 95,000	\$	89,027	\$	85,000	\$ 85,000
Interest Income	114,870	92,500		3,184		13,000	13,000
Inter-fund Reimbursements	98,982	-		-		-	-
Measure D Sales Tax	508,853	-		-		-	-
Measure A Sales Tax	14,688	700,682		718,340		736,304	763,880
Other Revenue	20	-		-		-	-
Transfers In	-	-		-		139,677	-
Utility Users Tax	 3,744,591	4,100,874		3,908,849		4,215,158	4,473,883
Total Revenue	\$ 4,546,039	\$ 4,989,056	\$	4,719,400	\$	5,189,139	\$ 5,335,763
Expenditures							
Salaries and Benefits	\$ 2,079,133	\$ 2,226,143	\$	2,078,264	\$	2,394,589	\$ 2,538,307
Supplies and Services	1,130,248	1,382,682		1,284,485		1,270,914	1,273,820
Special Projects	1,335,001	1,386,131		1,362,551		1,373,636	1,373,636
Transfers Out	1,657	-		-		150,000	150,000
Total Expenditures	\$ 4,546,039	\$ 4,994,956	\$	4,725,300	\$	5,189,139	\$ 5,335,763

	Actual	Projected	Proposed
Performance Measures	FY 2010	FY 2011	FY 2012
Square feet of surface repaired with asphalt	117,336	75,000	75,000
Square feet of concrete installed	11,080	9,338	9,500
Neighborhood cleanups performed	N/A	26	26
Linear feet of curb markings maintained	N/A	168,000	96,000
Crosswalks maintained	N/A	268	200
Faded, damaged or missing street name, warning, and/or regulatory signs replaced	505	500	500
Clean up days managed along the railroad corridor	21	7	13
Linear feet of pavement lane restriped	N/A	224,000	180,000
Requests from the public for abandoned furniture and trash removal referred to Allied and/or MarBorg	709	990	900
Special event set-ups completed	16	15	30
Staff hours spent on special events, including major and minor events	538	1,000	1,000
5-gallon paint buckets recycled	176	300	180
Square feet of graffiti removed or painted over	163,895	230,000	120,000
Graffiti hotline and email reports received	3,317	3,400	1,500
Staff hours spent on storm drain maintenance	N/A	1,200	1,200

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Administration **Engineering Services** Land Development **Environmental Compliance** Traffic Operations Access and Parking Development Review and

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Street Sweeping

Traffic Signals Streets Capital Downtown Parkina **Building Maintenance** Fleet Management Communications Systems **Custodial Services Energy Conservation** Water Resources Management Recycled Water Water Distribution Water Treatment Water Supply Management Gibraltar Dam Operations Water Resources Laboratories Meter Reading Water Capital Program Wastewater Collection Wastewater Treatment



RECENT PROGRAM **ACHIEVEMENTS**

Updated specifications and rebid the residential and commercial street sweeping contracts. The new contracts will begin on July 1, 2011.

PROGRAMS & SERVICES

Street Sweeping

(Program No. 4412, 4418)

Mission Statement

Clean streets to improve community appearance and water quality in urban creeks.

Program Activities

- Mechanically sweep residential streets regularly.
- o Mechanically sweep business and commercial area streets (primarily in the downtown and Milpas Street areas) regularly.

- Sweep 17,400 curb miles per year on the established sweeping schedules for residential and commercial routes, except in inclement weather and on City-observed holidays.
- Conduct stakeholder meetings to evaluate the sustainability of the Street Sweeping Program by December 31, 2011.
- Monitor all street sweeping routes and debris collected, and hotline call activity. If necessary, adjust schedule and/or parking restriction zones to establish acceptable curb access and cleanliness with minimal inconvenience to residents and businesses.
- o Investigate use of license plate recognition (LPR) cameras mounted on street sweepers and related software programs to perform parking enforcement, and determine if it is feasible for use in the City street sweeping program.

	Actual FY 2010	Amended FY 2011	Projected FY 2011	Proposed FY 2012	Proposed FY 2013
Authorized Positions	4.00	4.00	4.00	2.35	2.35
Hourly Employee Hours	0	0	0	0	0
Revenues					
Inter-fund Reimbursements	\$ 327,369	\$ 330,562	\$ 330,562	\$ 335,979	\$ 341,558
Parking Violations	714,453	810,810	652,200	673,800	673,800
Total Revenue	\$ 1,041,822	\$ 1,141,372	\$ 982,762	\$ 1,009,779	\$ 1,015,358
Expenditures					
Salaries and Benefits	\$ 370,172	\$ 372,486	\$ 368,319	\$ 222,441	\$ 235,854
Supplies and Services	469,695	527,350	500,580	519,862	521,041
Special Projects	-	-	-	-	100
Transfers Out	347,412	286,336	286,336	303,249	311,155
Total Expenditures	\$ 1,187,279	\$ 1,186,172	\$ 1,155,235	\$ 1,045,552	\$ 1,068,150
	\$ 	\$ 	\$ 	\$ · · ·	\$ · · ·

Performance Measures	Actual FY 2010	Projected FY 2011	Proposed FY 2012
Curb miles swept on established schedules for residential and commercials routes	19,229	19,174	17,400
Tons of debris collected on commercial routes	1,081	898	900
Tons of debris collected on Westside residential routes	408	336	340
Tons of debris collected on Eastside residential routes	337	376	380
Tons of debris collected on Mesa and Bel Air residential routes	200	194	200
Tons of debris collected on Hidden Valley and Campanil residential routes	66	58	60
Tons of debris collected on San Roque residential routes	267	254	280

PUBLIC WORKS **PROGRAMS**

Administration **Engineering Services** Land Development **Environmental Compliance** Traffic Operations Access and Parking Development Review and Transit Assistance Transportation and Drainage Systems Maintenance

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RECENT PROGRAM **ACHIEVEMENT**

Completed installation of battery back-up systems at 16 intersections

PROGRAMS & SERVICES

Traffic Signals

(Program No. 4532)

Mission Statement

Maintain a safe, efficient and reliable Citywide Traffic Signal System Network and provide funding for electrical energy for streetlights and traffic

Program Activities

- Provide maintenance and repair support for the city's 106 signalized intersections.
- Maintain the computerized controlling network for each intersection.
- Ensure proper video and analog vehicle detection at signalized intersections.
- Manage the Fire Department's Opticom preemption system to coordinate signal timing with emergency vehicle response.
- o Provide funding for all electrical costs for both traffic signals and streetlights.

- o Complete 99% of scheduled preventative maintenance work orders on the traffic signal network in accordance with approved preventative maintenance plan.
- Complete 99% of priority 1 work orders (Emergency Repairs) within 12 working hours of notification on weekdays.
- Respond to 99% of all non-emergency unscheduled repair work orders within 24 working hours on the traffic signal network.
- Replace ten traffic signal controllers with Cold Fire systems for better communications.
- Replace 3 traffic signal cabinets.
- Replace 10 conflict monitors.

	Actual FY 2010	Amended FY 2011	Projected FY 2011	Proposed FY 2012	Proposed FY 2013
Authorized Positions	3.35	3.35	3.35	2.50	2.50
Hourly Employee Hours	0	0	0	0	0
Revenues					
Fees & Service Charges	\$ 12,246	\$ 14,000	\$ 12,872	\$ 13,124	\$ 13,124
Other Revenue	190	-	-	-	-
Transfers In	-	-	-	19,043	-
Utility Users Tax	1,116,635	1,215,718	1,199,371	1,142,283	1,179,566
Total Revenue	\$ 1,129,071	\$ 1,229,718	\$ 1,212,243	\$ 1,174,450	\$ 1,192,690
Expenditures					
Salaries and Benefits	\$ 302,740	\$ 318,653	\$ 306,269	\$ 243,203	\$ 261,443
Supplies and Services	826,331	873,065	867,974	893,247	893,247
Capital Equipment	-	30,000	30,000	30,000	30,000
Non-Capital Equipment	-	8,000	8,000	8,000	8,000
Total Expenditures	\$ 1,129,071	\$ 1,229,718	\$ 1,212,243	\$ 1,174,450	\$ 1,192,690

Performance Measures	Actual FY 2010	Projected FY 2011	Proposed FY 2012
Percent of scheduled PM's completed	93%	100%	99%
Emergency work completed within 12 working hours	100%	100%	99%
Non-emergency, unscheduled repairs responded to within 24 working hours of notification	100%	100%	99%
Emergency work orders	46	50	50
Unscheduled work orders completed	252	120	250
Cost of maintenance and operations per traffic intersection	\$5,556	\$5,684	\$5,600

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Wastewater Treatment

RECENT PROGRAM ACHIEVEMENTS

Completed \$3.7M of American Recovery and Reinvestment Act funded projects including: roadway maintenance, and sidewalk and access ramp installation.

PROGRAMS & SERVICES

Streets Capital

(Program No. 4417)

Mission Statement

Manage the maintenance, repair of, and improvements to the public right-of-way infrastructure in accordance with the goals of the City Council and the Circulation Element, in order to provide the public with safe, efficient, functional, high quality, and cost effective transportation and drainage systems.

Program Activities

- Fund projects to maintain, repair, and improve the city's infrastructure assets for streets, sidewalks, bridges, storm drains, traffic signals, and pavement striping and markings.
- Plan, prioritize, and balance funding for capital expenditures between multi-modal transportation and street right-of-way infrastructure maintenance, repair and improvements that include streets, bridges, storm drains, traffic signals, streetlights, traffic markings, and sidewalks.
- Apply for grant funding from a variety of sources for capital projects to leverage city funds.
- Provide courtesy review and coordination of all CalTrans initiated roadway projects.
- Coordinate the City's involvement and City activities with the utility companies' design for Underground Utility Districts.
- Provide staff support to division managers and supervisors associated with Streets capital projects.

- Award a pavement maintenance construction contract in 1 of the City's pavement maintenance areas for slurry seal and/or asphalt concrete pavement overlay.
- Include in the annual asphalt pavement design contract a street with a Pavement Condition Index (PCI) of less than 40.
- o Prepare an annual Road Maintenance Action Plan update.

	Actual FY 2010	Amended FY 2011	Projected FY 2011	Proposed FY 2012	Proposed FY 2013
Authorized Positions	0.00	0.00	0.00	0.00	0.00
Hourly Employee Hours	0	0	0	0	0
Revenues					
Gas Tax	\$ 1,488,502	\$ 2,387,670	\$ 2,407,669	\$ 2,479,583	\$ 2,479,583
Interest Income	9,145	7,800	6,256	5,600	5,600
Inter-fund Reimbursements	-	-	3,333	-	-
Intergovernmental	3,531,145	19,452,660	12,215,359	338,782	338,782
Measure D Sales Tax	1,000,175	-	-	-	-
Measure A Sales Tax	108,049	1,113,271	1,172,862	1,048,424	744,576
Other Revenue	982	-	-	-	-
Transportation Dev. Funds	53,175	54,308	54.308	56.484	56,484
Utility Users Tax	678,230	-	519,544	420,452	33,800
Total Revenue	\$ 6,869,403	\$ 23,015,709	\$ 16,379,331	\$ 4,349,325	\$ 3,658,825
Expenditures					
Transfers Out - Und. Util.	\$ -	\$ -	\$ -	\$ 150,000	\$ -
Capital Program - TDA Fund	165,656	222,521	222,521	62,084	62,084
Capital Program - Streets	9,109,320	25,325,871	16,506,647	3,238,817	2,852,165
Capital Program - Measure A	-	487,591	487,591	424,431	79,831
Capital Program - Measure D	639,746	3,883,604	2,836,361	-	-
Capital Program - Und. Util.	227,008	867,689	829,633	-	-
Total Expenditures	\$ 10,141,730	\$ 30,787,276	\$ 20,882,753	\$ 3,875,332	\$ 2,994,080

No staff is allocated to this budgetary program.

Desferment Manager	Actual	Projected	Proposed
Performance Measures	FY 2010	FY 2011	FY 2012
Streets Capital Program professional engineering services contracts managed	17	12	12
Lane miles of City Streets that receive asphalt pavement treatment	34.5	72	35
Square feet of new City sidewalk installed	14,100	26,000	25,000
PCI for asphalt pavement roads only	70	70	70
PCI for all roads	69	68	68
Access ramps installed	28	80	25
Construction contracts awarded	11	15	5
Value of construction contracts awarded	\$11.8M	\$11.6m	\$19.9M
Active federally funded bridge grants	6	6	6
Value of bridge grants	\$57M	\$51.8m	\$51.8M

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Streets Capital Downtown Parking Building Maintenance Fleet Management Communications Systems Custodial Services Energy Conservation Water Resources Management Recycled Water Water Distribution Water Treatment Water Supply Management Gibraltar Dam Operations Water Resources Laboratories Meter Readina



Water Capital Program Wastewater Collection

Wastewater Treatment

RECENT PROGRAM ACHIEVEMENTS

Completed seismic upgrades in 2 Downtown Parking garages.

Downtown Parking

(Program Nos. 4315, 4316, 4317, 4319)

Mission Statement

Operate and maintain the city's parking facilities and on-street parking supply in order to maximize their use by customers and employees that shop and work in the Downtown Business District, thereby enhancing the economic vitality of the Downtown area.

Program Activities

- o Operate and maintain 12 parking lots that include five parking structures containing over 3,300 parking stalls.
- Administer customer and commuter parking programs.
- o Provide parking facilities for over four million vehicles per year.
- Administer the Parking and Business Improvement Area, providing for 75-minute free parking program.
- o Provide customer accounting and billing services.
- o Plan, fund and implement long-term capital maintenance programs.
- Manage on-street resources for resident parking in the Downtown, City College, and upper Modoc areas.
- Fund and administer Metropolitan Transit District Bus Pass programs for City employees.

- Check 100% of parking lot equipment per approved preventative maintenance schedule.
- Respond to 90% of all equipment malfunction calls within 15 minutes.
- Ensure that 98.5% of all cash drawers are balanced at the end of each day.
- Perform regular cleaning of 100% Parking Program maintained public restrooms each day.
- Ensure that 100% of contractor maintained portable restrooms are kept clean and well supplied.
- Ensure that 100% of parking garage elevators are maintained per contract requirements.
- O Conduct public outreach efforts to ensure that the Downtown merchants and the public are informed of construction projects, special events, promotions, improvements or changes made to the Parking Program.

Key Objectives for Fiscal Year 2012 (cont'd)

- Compile parking data and begin analysis of effects, timing, and options of possible changes to hourly parking rates.
- o Complete the seismic upgrade project in City Parking Lot 2.

Financial and Staffing Information

	Actual FY 2010				Projected FY 2011		Proposed FY 2012	Proposed FY 2013	
Authorized Positions	23.90		24.50	24.50		24.50		24.50	
Hourly Employee Hours	134,185		144,000		134,638		135,000	135,000	
Revenues									
Fees and Service Charges	\$ 5,719,507	\$	5,606,000	\$	5,599,531	\$	5,662,166	\$	5,662,166
Interest Income	191,670		154,700		153,413		137,600		137,600
Other Revenue	169,920		65,000		61,586		329,123		45,000
PBIA Assessment	815,292		840,000		860,000		840,000		840,000
Rents	23,740		23,740		23,740		40,925		40,925
Transfers In	-		-		-		26,235		-
Total Revenue	\$ 6,920,129	\$	6,689,440	\$	6,698,270	\$	7,036,049	\$	6,725,691
Expenditures									
Salaries and Benefits	\$ 3,617,455	\$	3,847,242	\$	3,581,437	\$	3,799,707	\$	3,947,865
Supplies and Services	1,596,809		1,807,229		1,434,573		1,835,558		1,929,145
Special Projects	509,679		730,482		498,478		498,478		499,478
Non-Capital Equipment	578		25,000		16,460		25,000		25,000
Transfers Out	314,002		312,621		312,621		340,391		340,391
Appropriated Reserve	-		8,709		-		-		-
Total Operating Expenditures	\$ 6,038,523	\$	6,731,283	\$	5,843,569	\$	6,499,134	\$	6,741,879
Capital Program	\$ 1,213,049	\$	2,052,374	\$	935,330	\$	1,000,000	\$	1,065,000
Total Expenditures	\$ 7,251,572	\$	8,783,657	\$	6,778,899	\$	7,499,134	\$	7,806,879
Addition to (Use of) Reserves	\$ (331,443)	\$	(2,094,217)	\$	(80,629)	\$	(463,085)	\$	(1,081,188)

Performance Measures	Actual FY 2010	Projected FY 2011	Proposed FY 2012
Percent of preventative maintenance inspections done each day per the approved schedule	100%	100%	100%
Percent of responses to equipment breakdowns made within 15 minutes	98%	95%	90%
Percent of daily booth transactions completed and balanced successfully	99%	98.5%	98.5%
Parking lot cleanings completed before 10:00 AM Monday thru Friday	5,054	5,054	5,054
Percent of parking maintained public restrooms cleaned each day per the approved schedule	100%	100%	100%

PROGRAMS & SERVICES

Downtown Parking

(continued)

Program Performance Measures (cont'd)

	Actual	Projected	Proposed
Performance Measures	FY 2010	FY 2011	FY 2012
Percent of portable restrooms checked by Parking staff each day per the approved schedule	100%	100%	100%
Percent of parking garage elevators maintained per contract requirements	100%	100%	100%
Vehicle transactions	4,315,418	4,440,848	4,300,000
Maintenance calls	1,731	1,200	1,000
Percent of paid transactions paid with a credit card	N/A	N/A	20%
Monthly Parking Permits	N/A	N/A	500
Commuter Lot Permits	N/A	N/A	800
Residential (RPP) Parking Permits	N/A	N/A	3,100

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Downtown Parking Building Maintenance Fleet Management Communications Systems **Custodial Services** Energy Conservation Water Resources Management Recycled Water Water Distribution Water Treatment Water Supply Management Gibraltar Dam Operations Water Resources Laboratories Meter Reading Water Capital Program Wastewater Collection Wastewater Treatment



RECENT PROGRAM ACHIEVEMENTS

Completed carpeting and painting at City Hall and Annex, installed 5 waterless urinals at Los Banos, upgraded the flooring, installed new counter tops, lighting, and paint at the Central Library over the mandatory furlough and avoided disruption of City services.

PROGRAMS & SERVICES

Building Maintenance

(Program No. 4511)

Mission Statement

Provide operations, maintenance and construction services to city-owned facilities to maintain a clean, safe and functional environment in which to conduct city business.

Program Activities

- Manage the maintenance, replacement, and upgrade of the city's buildings and city-owned streetlights.
- Utilize trades personnel, in conjunction with service and construction contractors, to augment and support planned maintenance and special building project programs.
- Provide project management support for capital improvement special projects in various departments.

- o Complete 90% of service calls within 30 days.
- Complete 95% of preventative maintenance work orders completed by the due date.
- \circ $\;$ Complete 90% of special request work orders within 90 days
- o Complete 95% of streetlight work orders within 2 weeks.
- Complete the City's 2011 Greenhouse Gas Emissions Inventory.
- o Build an electronic lock and key database for City buildings.
- Complete the roof replacement at the Central Library.

	Actual FY 2010	Amended FY 2011	Projected FY 2011	Proposed FY 2012	Proposed FY 2013
Authorized Positions	18.85	17.65	17.65	16.40	16.40
Hourly Employee Hours	0	300	520	120	120
Revenues					
Grants	\$ 75,230	\$ 742,970	\$ 475,499	\$ -	\$ -
Inter-fund Reimbursements	3,340,790	3,598,018	3,108,797	3,035,446	3,085,446
Other Revenue	(20,293)	-	(989)	-	-
Transfers In	-	-	-	178,745	-
Total Revenue	\$ 3,395,727	\$ 4,340,988	\$ 3,583,307	\$ 3,214,191	\$ 3,085,446
Expenditures					
Salaries and Benefits	\$ 1,780,342	\$ 1,720,928	\$ 1,708,548	\$ 1,569,781	\$ 1,676,264
Supplies and Services	593,907	531,631	537,870	542,747	547,178
Special Projects	895,584	2,010,520	1,317,901	981,499	726,541
Capital Equipment	64,812	780,560	281,664	15,000	5,000
Non-Capital Equipment	522	15,000	16,925	15,000	15,000
Transfers Out	65,829	-	-	-	-
Total Expenditures	\$ 3,400,996	\$ 5,058,639	\$ 3,862,908	\$ 3,124,027	\$ 2,969,983
Addition to (Use of) Reserves	\$ (5,269)	\$ (717,651)	\$ (279,601)	\$ 90,164	\$ 115,463

	Actual	Projected	Proposed
Performance Measures	FY 2010	FY 2011	FY 2012
Percent of service calls respond to and completed within 30 days	87%	90%	90%
Percent of preventative maintenance work orders completed by the due date	93%	86%	95%
Percent of special request work orders completed within 90 days	99%	100%	90%
Percent of streetlight work orders completed within 2 weeks	88.5%	87%	90%
Graffiti work orders	405	440	400
Streetlight orders	370	400	380
Average days to complete a service call	19	26	15
Average days to complete special projects	16	36	45

PUBLIC WORKS PROGRAMS

Administration
Engineering Services
Land Development
Environmental Compliance
Traffic Operations
Access and Parking
Development Review and
Transit Assistance
Transportation and Drainage
Systems Maintenance
Street Sweeping
Traffic Signals
Streets Capital
Downtown Parking
Building Maintenance

Fleet Management Communications Systems **Custodial Services** Energy Conservation Water Resources Management Recycled Water Water Distribution Water Treatment Water Supply Management Gibraltar Dam Operations Water Resources Laboratories Meter Readina Water Capital Program Wastewater Collection Wastewater Treatment Wastewater Capital Program



RECENT PROGRAM ACHIEVEMENTS

Expanded the On-line Pool Vehicle Reservation and Dispatch Program to facilitate sharing of vehicles.

PROGRAMS & SERVICES

Fleet Management

(Program No. 4521, 4522)

Mission Statement

Manage motorized fleet and fleet support services to cost effectively provide safe, reliable vehicles and equipment for all city departments.

Program Activities

- Maintain and repair the city's fleet vehicles and heavy equipment and administer, test, and certify vehicles and equipment in compliance with federal and state mandates.
- Maintain the emergency power generators in a state of readiness.
- Maintain automated fuel delivery system and re-fueling infrastructure.
- Fund and maintain a vehicle replacement program that ensures the orderly and timely replacement of the city's fleet.
- Provide technical services to develop specifications for purchasing of vehicles and equipment.
- o Maintain a Pool Vehicle Program for shared vehicle use.

- o Complete 95% of preventive maintenance services on schedule in accordance with manufacturer's recommendations.
- Complete 100% of the mandated inspections and certifications annually in the following areas: a) aerial equipment certifications b) youth bus inspections and certifications c) commercial vehicle maintenance and inspection.
- Maintain 90% availability for each of the identified 5 classes of vehicles.
- o Complete 100% of mandated smog inspections and certifications.
- o Complete 100% of mandated diesel smoke testing and certifications.
- Prepare the vehicle replacement report by January 31, 2012.
- Develop specifications, maximize the use of alternative fueled vehicles and establish purchase contracts for the procurement of every vehicle approved for replacement in the current fiscal year.
- O Comply with mandated reporting requirements from Santa Barbara Air Pollution Control District, California Air Resources Board and the Bureau of Automotive Repair in a variety of areas governing fleet operations.

Key Objectives for Fiscal Year 2012 (cont'd)

- o Complete a diesel powered engine retrofit program for on road vehicles to comply with California Air Resources Board (CARB) regulations by December 31, 2011..
- Develop a Plan to comply with California Air Resources Board (CARB) regulations for off road diesel powered equipment by December 31, 2015.
- Continue the centralized electronic vehicle pool program as a tool to improve the utilization of administrative vehicles in the City fleet.
- o Continue fleet user group meetings to share information regarding new or ongoing fleet programs and solicit input from customers to help shape fleet services.
- Pursue grant funding opportunities for all types of city vehicles and equipment, including alternative fueled vehicles and equipment.
- o Establish an online preventive maintenance scheduling program Citywide.

Financial and Staffing Information

Actual FY 2010	Amended FY 2011	Projected FY 2011	Proposed FY 2012	Proposed FY 2013
16.15	15.15	15.15	15.00	15.00
0	0	0	0	0
\$ 193,275	\$ 153,300	\$ 167,205	\$ 149,700	\$ 149,700
4,066,106	4,393,186	4,393,186	4,399,801	4,399,801
175,054	110,000	110,000	110,000	110,000
13,184	-	-	98,805	-
\$ 4,447,619	\$ 4,656,486	\$ 4,670,391	\$ 4,758,306	\$ 4,659,501
\$ 1,296,476	\$ 1,292,239	\$ 1,274,744	\$ 1,305,886	\$ 1,388,273
1,100,028	1,256,230	1,233,795	1,226,374	1,233,210
33,347	87,279	60,013	360,000	60,300
11,800	2,200	1,653	5,000	5,000
\$ 2,441,651	\$ 2,637,948	\$ 2,570,205	\$ 2,897,260	\$ 2,686,783
889,718	4,479,566	2,106,764	785,000	2,230,000
\$ 1,116,250	\$ (2,461,028)	\$ (6,578)	\$ 1,076,046	\$ (257,282)
	\$ 193,275 4,066,106 175,054 13,184 \$ 4,447,619 \$ 1,296,476 1,100,028 33,347 11,800 \$ 2,441,651 889,718	FY 2010 FY 2011 16.15 15.15 0 0 \$ 193,275 \$ 153,300 4,066,106 4,393,186 175,054 110,000 13,184 - \$ 4,447,619 \$ 4,656,486 \$ 1,296,476 \$ 1,292,239 1,100,028 1,256,230 33,347 87,279 11,800 2,200 \$ 2,441,651 \$ 2,637,948 889,718 4,479,566	FY 2010 FY 2011 FY 2011 16.15 15.15 15.15 0 0 0 \$ 193,275 \$ 153,300 \$ 167,205 4,066,106 4,393,186 4,393,186 175,054 110,000 110,000 13,184 - - \$ 4,447,619 \$ 4,656,486 \$ 4,670,391 \$ 1,296,476 \$ 1,292,239 \$ 1,274,744 1,100,028 1,256,230 1,233,795 33,347 87,279 60,013 11,800 2,200 1,653 \$ 2,441,651 \$ 2,637,948 \$ 2,570,205 889,718 4,479,566 2,106,764	FY 2010 FY 2011 FY 2011 FY 2012 16.15 15.15 15.15 15.00 \$ 193,275 \$ 153,300 \$ 167,205 \$ 149,700 \$ 4,066,106 \$ 4,393,186 \$ 4,393,186 \$ 4,399,801 \$ 175,054 \$ 110,000 \$ 110,000 \$ 110,000 \$ 13,184 - - 98,805 \$ 4,447,619 \$ 4,656,486 \$ 4,670,391 \$ 4,758,306 \$ 1,296,476 \$ 1,292,239 \$ 1,274,744 \$ 1,305,886 \$ 1,100,028 \$ 1,256,230 \$ 1,233,795 \$ 1,226,374 \$ 33,347 \$ 87,279 60,013 360,000 \$ 11,800 \$ 2,200 \$ 1,653 5,000 \$ 2,441,651 \$ 2,637,948 \$ 2,570,205 \$ 2,897,260 \$ 889,718 \$ 4,479,566 \$ 2,106,764 785,000

City of Santa Barbara Two-Year Financial Plan & PROGRAMS & SERVICES

Fleet Management

(Continued)

	Actual	Projected	Proposed
Performance Measures	FY 2010	FY 2011	FY 2012
Preventive maintenance services completed on schedule	97%	96%	95%
Vehicles in the fleet maintained	495	485	485
Pool vehicle trips	N/A	N/A	10,020
Pool vehicle miles	N/A	N/A	290,000
Work orders written for repairs with one or more repair requests	2,462	2,394	2,350
Preventive maintenance services performed	1,211	1,068	1,150
Invoices processed for payment	3,880	3,890	3,900
Maintenance cost per fire pumper	\$15,248	\$14,000	\$17,000
Maintenance cost per Police interceptor	\$8,721	\$8,000	\$8,800
Maintenance cost per ¾-ton truck	\$2,434	\$2,700	\$2,450
Maintenance cost per backhoe/loader	\$6,905	\$6,000	\$7,200
Average maintenance cost per non emergency sedan	\$3,180	\$3,500	\$3,500
Average maintenance cost per mile for fire pumpers	\$4.90	\$4.80	\$4.85
Average maintenance cost per mile for Police interceptors	\$0.58	\$0.61	\$0.60
Average maintenance cost per mile for ¾-ton trucks	\$0.61	\$0.63	\$0.63
Average maintenance cost per hour for backhoes and loaders	\$36.44	\$33.00	\$39.00
Average maintenance cost per mile for non emergency sedans	\$0.32	\$0.41	\$0.35
Vehicles capable of using alternative fuels in the fleet	38%	36%	40%
Vehicles fueled with biodiesel	115	102	102
Vehicles fueled with compressed natural gas	8	8	8
Hybrid vehicles	42	42	44
Vehicles capable of using alternative fuels not listed above	26	26	26

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PUBLIC WORKS PROGRAMS

Administration **Engineering Services** Land Development **Environmental Compliance** Traffic Operations Access and Parking Development Review and Transit Assistance Transportation and Drainage Systems Maintenance Street Sweeping Traffic Signals Streets Capital Downtown Parking **Building Maintenance** Fleet Management

Custodial Services
Energy Conservation
Water Resources Management
Recycled Water
Water Distribution
Water Supply Management
Gibraltar Dam Operations
Water Resources Laboratories
Meter Reading
Water Capital Program
Wastewater Collection
Wastewater Treatment
Wastewater Capital Program



RECENT PROGRAM ACHIEVEMENTS

Replaced the City Hall phone switch and integrated Microsoft Exchange Voicemail. Transitioned the Cabrillo Arts Pavilion to City Owned Fiber network.

PROGRAMS & SERVICES

Communications Systems

(Program No. 4531)

Mission Statement

Provide and maintain the citywide radio, telephone, microwave, Combined Communication Center (911), and associated electronic communication systems to ensure uninterrupted high quality communication operations.

Program Activities

- Provide maintenance and support activity for all communication equipment within the city, including repeaters, voters, and mobile and portable radios.
- Ensure the maintenance and operability of the Combined Communications Center, the city's 911 emergency call center.
- Maintain the city's microwave links.
- Manage the telephone system maintenance contract.
- o Respond to all telephone and voicemail problems.
- o Maintain computerized call accounting and name display databases.
- Perform radio, computer, and electronics installations in all city-owned vehicles.
- o Install telecommunications cables in city-owned buildings.

- o Complete 99% of all scheduled preventative maintenance work orders monthly on the combined communication and all other communication equipment (radios), per manufacturer's suggested specifications.
- Process 90% of all unscheduled repairs to portable and mobile radios within three working days.
- Complete 99% of all scheduled preventative maintenance and manufacturers' suggested maintenance work orders on citywide telephone systems.
- o Complete 90% of all unscheduled work orders for the citywide telephone system within three working days of the reported outage.
- Maintain the Combined Communication Center (911) at 100% operational readiness.
- Convert all City radios and channels to narrow band format per FCC mandate.
- Lower maintenance costs through utilization of various communications technology.

		Actual FY 2010	,	Amended FY 2011	Projected FY 2011	Proposed FY 2012		Proposed FY 2013
Authorized Positions		5.40		5.40	5.40	5.70	5.70	
Hourly Employee Hours		0		0	0	0		0
Revenues Inter-fund Reimbursements Other Revenue Transfers In Total Revenue	\$ \$	706,549 6 - 706,555	\$	706,549 - - - 706,549	\$ 706,549 - - - 706,549	\$ 706,549 - 57,783 764,332	\$ 	706,549 - - - 706,549
Expenditures								
Salaries and Benefits	\$	497,281	\$	492,703	\$ 506,085	\$ 540,294	\$	575,472
Supplies and Services		142,438		179,702	157,713	132,701		129,605
Special Projects		316		-	-	-		-
Non-Capital Equipment		831		8,000	8,000	-		-
Total Expenditures	\$	640,866	\$	680,405	\$ 671,798	\$ 672,995	\$	705,077
Addition to (Use of) Reserves	\$	65,689	\$	26,144	\$ 34,751	\$ 91,337	\$	1,472

Performance Measures	Actual FY 2010	Projected FY 2011	Proposed FY 2012
Percent of preventive maintenance work orders completed on radios	100%	59%	99%
Percent of unscheduled work orders completed on radios within 3 working days	87%	95%	90%
Percent of preventive maintenance work orders completed on telephone system	100%	100%	99%
Percent of unscheduled repairs completed within 3 days of reported outage	100%	92%	90%
Percent of operational readiness for the Combined Communications Center (9-1-1)	100%	100%	100%
Preventative maintenance work orders	450	434	400
Routine work orders	1,140	308	1,300
Cost to manage and maintain the city telecommunications system	\$144,000	\$146,000	\$162,500

PUBLIC WORKS PROGRAMS

Administration
Engineering Services
Land Development
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Access and Parking
Development Review and
Transit Assistance

Transportation and Drainage Systems Maintenance

Street Sweeping
Traffic Signals
Streets Capital
Downtown Parking
Building Maintenance
Fleet Management

Communications Systems

Custodial Services
Energy Conservation
Water Resources Management
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Gibraltar Dam Operations
Water Resources Laboratories
Meter Reading
Water Capital Program
Wastewater Collection
Wastewater Treatment



RECENT PROGRAM ACHIEVEMENTS

Added Parks and Recreation events to work program.

PROGRAMS & SERVICES

Custodial Services

(Program No. 4541)

Mission Statement

Provide custodial services to specified city facilities to ensure a clean and safe work environment for the staff and the public.

Program Activities

- Perform daily and routine cleaning services for approximately 280,000 square feet of city facilities.
- Provide emergency custodial services at city facilities.
- Manage contracted services and provide window, carpet, and awning cleaning as needed.

- Provide carpet cleaning and floor work services in city buildings as needed..
- Respond to 95% of custodial emergencies within 2 hours during normal business hours.
- Complete the annual Council Chambers and Room 15 Special Cleaning prior to City Council convening in January 2012.
- Provide an annual training on green cleaning methods and practices to Custodial Staff.

	Actual FY 2010	Amended FY 2011		Projected FY 2011		Proposed FY 2012		Proposed FY 2013
Authorized Positions	13.10		13.10		13.10	12.30		12.30
Hourly Employee Hours	731		1,000		500	0		0
Revenues								
Inter-fund Reimbursements	\$ 934,932	\$	1,036,016	\$	984,390	\$ 1,326,018	\$	1,326,018
Transfers In	65,000		-		-	83,017		-
Total Revenue	\$ 999,932	\$	1,036,016	\$	984,390	\$ 1,409,035	\$	1,326,018
Expenditures								
Salaries and Benefits	\$ 685,971	\$	645,092	\$	596,025	\$ 857,096	\$	910,746
Supplies and Services	187,211		397,763		377,421	429,078		386,651
Total Expenditures	\$ 873,182	\$	1,042,855	\$	973,446	\$ 1,286,174	\$	1,297,397
Addition to (Use of) Reserves	\$ 126,750	\$	(6,839)	\$	10,944	\$ 122,861	\$	28,621

	Actual	Projected	Proposed
Performance Measures	FY 2010	FY 2011	FY 2012
Carpet and floor cleaning services completed	N/A	N/A	70
Percent of emergency responses within 2 hours	100%	95%	95%
Special cleaning requests completed	139	116	300
Meeting setups completed	28	8	30
Custodial emergency responses	11	8	25

PUBLIC WORKS PROGRAMS

Administration **Engineering Services** Land Development **Environmental Compliance** Traffic Operations Access and Parking Development Review and Transit Assistance Transportation and Drainage Systems Maintenance Street Sweeping Traffic Signals Streets Capital Downtown Parking **Building Maintenance** Fleet Management Communications Systems Custodial Services

➤ Energy Conservation

Water Resources Management
Recycled Water
Water Distribution
Water Treatment
Water Supply Management
Gibraltar Dam Operations
Water Resources Laboratories
Meter Reading
Water Capital Program
Wastewater Collection
Wastewater Treatment
Wastewater Capital Program



RECENT PROGRAM ACHIEVEMENTS

Worked with Los Banos Del Mar pool staff to design and install an energy efficient pumping system, cutting the facility's electricity consumption in half.

PROGRAMS & SERVICES

Energy Conservation

(Program No. 4551)

Mission Statement

Provide energy efficiency and conservation management, energy generation project management, and electrical and gas utility coordination for all City departments.

Program Activities

- Provide energy management services for City departments which includes energy conservation services, renewable energy generation development, and energy and bill auditing.
- Represent the city's interests in the South Coast Energy Efficiency Partnership.
- Pursue funding opportunities for energy conservation projects city wide
- Provide technical support to include energy conservation in capital improvement and special projects for various departments.
- Administer the power purchase agreements for the city's alternative electrical power generating facilities.

- Administer the power purchase agreement at the Public Works Corporate Yard.
- Achieve \$180,000 in cumulative annual savings from energy conservation efforts (base year 2009).
- Achieve \$95,000 in cumulative annual savings from tariff restructuring (base year 2009).
- Obtain \$20,000 in incentive and grant funding for City energy conservation projects.
- Manage design and construction of the El Estero Wastewater Treatment Plant (WWTP) Pilot Fat, Oil & Grease (FOG) project.
- Participate in the South Coast Energy Efficiency Partnership (SCEEP) to provide public outreach and promote energy efficiency in City buildings and the community.
- Track and report on the status of Energy Efficiency and Conservation Block Grant (EECBG) funded projects.
- Manage construction of a power purchase funded cogeneration facility at the El Estero WWTP Project.

Key Objectives for Fiscal Year 2012 (cont'd)

Complete construction of all EECBG funded energy efficiency retrofits on City buildings.

Analyze universal electric vehicle charging capabilities for possible future installation in designated City-owned and operated parking lots.

Financial and Staffing Information

	Actual FY 2010	Amended FY 2011	Projected FY 2011	Proposed FY 2012	Proposed FY 2013
Authorized Positions	0.00	0.00	0.00	1.10	1.10
Hourly Employee Hours	0	0	0	0	0
Revenues Inter-fund Reimbursements Transfers In Total Revenue	\$ - - \$ -	\$ - - \$ -	\$ - - \$ -	\$ 99,584 15,357 \$ 114,941	\$ 99,584 - \$ 99,584
Expenditures					
Salaries and Benefits	\$ -	\$ -	\$ -	\$ 140,455	\$ 153,683
Total Expenditures	\$ -	\$ -	\$ -	\$ 140,455	\$ 153,683
Addition to (Use of) Reserves	\$ -	\$ -	\$ -	\$ (25,514)	\$ (54,099)

	Actual	Projected	Proposed
Performance Measures	FY 2010	FY 2011	FY 2012
Energy produced by the Corporate Yard Solar project.(Megawatt hours)	N/A	530	500
Cumulative annual savings from energy conservation efforts	N/A	N/A	\$180,000
Cumulative annual energy savings from tariff restructuring	N/A	N/A	\$95,000
Incentive and grant funding received for City energy conservation projects	N/A	N/A	\$20,000
Incentive and grant funding applications submitted	N/A	N/A	10
EECBG funded energy efficiency retrofits on City buildings	N/A	N/A	7

PUBLIC WORKS PROGRAMS

Administration

Engineering Services Land Development **Environmental Compliance** Traffic Operations Access and Parking Development Review and Transit Assistance Transportation and Drainage Systems Maintenance Street Sweeping Traffic Signals Streets Capital Downtown Parking **Building Maintenance** Fleet Management Communications Systems **Custodial Services** Energy Conservation

➤ Water Resources Management
Recycled Water
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Water Capital Program
Wastewater Collection
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RECENT PROGRAM ACHIEVEMENTS

Completed upgrade of Laboratory Information Management System main server and 5 workstations to a new operating system.

PROGRAMS & SERVICES

Water Resources Management

(Program Nos. 4611, 4612)

Mission Statement

Provide support and direction to staff in order to ensure that city water, and wastewater systems are reliable, comply with all permits and regulations, protect public health and the environment, and are cost efficient.

Program Activities

- Manage the city water, wastewater and recycled water, storage, treatment, distribution and collection systems, and the Long-Term Water Supply Program.
- Ensure compliance of water, wastewater, and recycled water systems, with extensive local, State, and Federal regulations.
- Develop short and long range water and wastewater resources and capital programs.
- Provide staff support to the Public Works Director, City Administrator, Board of Water Commissioners, and City Council concerning water resources.
- Develop annual Water and Wastewater Fund budgets and ensure that expenditures remain within adopted budget amounts.
- o Provide ongoing budgetary guidance and support to all Water Resources Division sections.

Key Objectives for Fiscal Year 2012

This Program's Key Objectives are captured in Water Capital (Program 4671) and Wastewater Capital (Program 4771).

	Actual FY 2010	•		Proposed FY 2012	Proposed FY 2013
Authorized Positions	5.00	5.00	5.00	5.00	5.00
Hourly Employee Hours	0	5,000	960	3,000	3,000
Revenues					
Fees and Service Charges	\$ 28,665,518	\$ 30,745,000	\$ 29,654,672	\$ 31,139,000	\$ 32,209,000
Interest Income	1,078,257	860,900	962,008	791,800	791,800
JPA Reimbursements	3,348,632	2,926,786	3,354,266	3,134,883	3,196,500
Other Revenue	543,465	100,000	279,288	88,808	88,808
Transfers In	-	-	-	77,988	-
Total Revenue	\$ 33,635,872	\$ 34,632,686	\$ 34,250,234	\$ 35,232,479	\$ 36,286,108
Expenditures					
Salaries and Benefits	\$ 648,007	\$ 783,793	\$ 743,143	\$ 921,888	\$ 964,827
Supplies and Services	3,575,403	3,851,952	3,460,649	3,776,242	3,577,824
Special Projects	894,168	240,000	189,417	210,000	213,200
Debt Service	3,908,369	6,489,891	5,993,984	6,243,402	6,952,417
Non-Capital Equipment	22,238	30,756	31,093	38,000	33,000
Transfers Out	66,105	-	-	251,975	251,975
Appropriated Reserve	-	209,342	-	300,000	300,000
Total Expenditures	\$ 9,114,290	\$ 11,605,734	\$ 10,418,286	\$ 11,741,507	\$ 12,293,243

PUBLIC WORKS PROGRAMS

Administration **Engineering Services** Land Development **Environmental Compliance** Traffic Operations Access and Parking Development Review and Transit Assistance Transportation and Drainage Systems Maintenance Street Sweeping Traffic Signals Streets Capital Downtown Parking **Building Maintenance** Fleet Management Communications Systems **Custodial Services**

➤ Recycled Water

Energy Conservation

Water Distribution
Water Treatment
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Gibraltar Dam Operations
Water Resources Laboratories
Meter Reading
Water Capital Program
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Wastewater Treatment
Wastewater Capital Program

Water Resources Management



RECENT PROGRAM ACHIEVEMENTS

Inventoried and mapped the recycled water system infrastructure.

PROGRAMS & SERVICES

Recycled Water

(Program No. 4621)

Mission Statement

Provide cost efficient treatment and distribution of recycled water in accordance with state regulations in order to conserve the city's potable water supplies.

Program Activities

- o Provide reclaimed water to established service connections.
- o Provide public education and assistance on the use of reclaimed water.
- o Implement required agreements and ensure compliance with state regulations for users on the reclamation distribution system.
- Provide guidance, training education materials, and signage for landscape and toilet flushing uses of reclaimed water.

- Perform inspections of all recycled water sites to meet the annual state inspection requirement.
- Provide 1 class for recycled water users to meet the annual state training requirement.

	Actual		Amended	Projected		Proposed		Proposed	
		FY 2010	 FY 2011		FY 2011		FY 2012		FY 2013
Authorized Positions		4.75	4.75		4.75		4.75		4.75
Hourly Employee Hours		0	0		0		0	0	
Revenues									
Transfers In	\$	-	\$ -	\$	-	\$	35,303	\$	-
Total Revenue	\$	-	\$ -	\$	-	\$	35,303	\$	-
Expenditures									
Salaries and Benefits	\$	415,613	\$ 514,776	\$	404,129	\$	472,246	\$	506,276
Supplies and Services		329,831	239,532		175,083		281,017		281,017
Special Projects		1,970	8,000		-		-		-
Total Expenditures	\$	747,414	\$ 762,308	\$	579,212	\$	753,263	\$	787,293

	Actual	Projected	Proposed
Performance Measures	FY 2010	FY 2011	FY 2012
Inspections performed	81	81	81
Classes for recycled water users	1	1	1
Million gallons of recycled water used	226.84	260.8	260.8
Cost per million gallons of recycled water used	\$3,141.43	\$2,791.41	\$2,791.41

PUBLIC WORKS PROGRAMS

Administration

Engineering Services Land Development **Environmental Compliance** Traffic Operations Access and Parking Development Review and Transit Assistance Transportation and Drainage Systems Maintenance Street Sweeping Traffic Signals Streets Capital Downtown Parking Building Maintenance Fleet Management Communications Systems Custodial Services Energy Conservation Water Resources Management Recycled Water

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RECENT PROGRAM ACHIEVEMENTS

Finished design and awarded a construction contract for standby generators at El Cielito Pump Station and Sheffield Reservoir.

PROGRAMS & SERVICES

Water Distribution

(Program No. 4631)

Mission Statement

Convey water to customers in a reliable and cost-efficient manner and provide drinking water that meets all state and federal regulations.

Program Activities

- Operate and maintain the city's water distribution system comprised of Gibraltar Lake and Dam, water distribution pipelines, water pumping stations, reservoirs, pressure reducing stations, service connections and meters.
- Operate and maintain the groundwater well system.
- Distribute potable water to city residents.
- Operate and maintain the city's reclaimed water distribution system comprised of distribution pipelines, a pumping station, a reservoir, pressure reducing stations and service connections.
- Operate and maintain the reclamation distribution system, which has the capacity to treat and deliver 1,200 acre feet per year.
- Provide 24-hour emergency response services for all city departments through the emergency service unit.

- Operate the water distribution system to meet 100% of all applicable state and federal requirements.
- Exercise 35% (2,600) of the valves in the water distribution system annually.
- o Flush 80% of the fire hydrants and transmission mains annually.
- Restore water service within 8 hours after shutdown 75% of the time.
- Clean at least 10 of the 12 water distribution reservoirs annually.

		Actual FY 2010		Amended FY 2011		Projected FY 2011		Proposed FY 2012		Proposed FY 2013
Authorized Positions		33.02		33.02		33.02		30.92		30.92
Hourly Employee Hours		2,722		3,000		5,000		3,000		3,000
Revenues Other Revenue	\$	895	\$		\$	684	\$		\$	
Transfers In	φ	-	φ	-	φ	-	φ	211,779	φ	-
Total Revenue	\$	895	\$	-	\$	684	\$	211,779	\$	-
Expenditures										
Salaries and Benefits	\$	3,165,433	\$	3,327,227	\$	3,328,605	\$	3,209,276	\$	3,385,288
Supplies and Services		2,486,617		2,836,048		2,654,280		2,609,141		2,618,141
Special Projects		6,302		74,904		74,900		450,000		250,000
Capital Equipment		68,582		69,422		69,000		70,300		70,300
Non-Capital Equipment		78,710		121,071		117,000		103,100		103,100
Transfers Out		16,575		-		-		-		
Total Expenditures	\$	5,822,219	\$	6,428,672	\$	6,243,785	\$	6,441,817	\$	6,426,829

	Actual	Projected	Proposed
Performance Measures	FY 2010	FY 2011	FY 2012
Percent of state and federal requirements achieved	100%	100%	100%
Valves exercised	3,811	2,800	2,600
Fire hydrants flushed	2,327 hydrants	2,100 hydrants	2000 hydrants
Transmission main blow off valves flushed	13 valves	13 valves	10 valves
Percent of time water restored within 8 hours	88%	83%	75%
Water distribution reservoirs cleaned	12	10	10
Water main breaks	66	80	80

PUBLIC WORKS PROGRAMS

Administration

Engineering Services Land Development **Environmental Compliance** Traffic Operations Access and Parking Development Review and Transit Assistance Transportation and Drainage Systems Maintenance Street Sweeping Traffic Signals Streets Capital Downtown Parking **Building Maintenance** Fleet Management Communications Systems **Custodial Services** Energy Conservation Water Resources Management Recycled Water Water Distribution

Water Treatment
 Water Supply Management
 Gibraltar Dam Operations
 Water Resources Laboratories
 Meter Reading
 Water Capital Program
 Wastewater Collection
 Wastewater Treatment
 Wastewater Capital Program



RECENT PROGRAM ACHIEVEMENTS

Completed the design phase of the Cater Advanced Treatment Project and Ortega Groundwater Treatment Plant.

PROGRAMS & SERVICES

Water Treatment

(Program Nos. 4641, 4642)

Mission Statement

Provide safe drinking water that is treated in a cost-effective manner and complies with state and federal regulations.

Program Activities

- Operate and maintain the Cater Water Treatment Facility to achieve compliance with state and federal drinking water regulations.
- Provide regional water treatment for the City of Santa Barbara, Montecito Water District and Carpinteria Valley Water District, supplying drinking water to the communities of Santa Barbara, Montecito, Summerland, and Carpinteria.
- Maintain the C. Meyer Desalination Facility in long-term storage to supplement existing water supplies.

- Perform 100% of preventative maintenance for the Cater Water Treatment Plant, in accordance with the annual preventative maintenance plan.
- Perform 100% of preventative maintenance for the C. Meyer Desalination Facility, in accordance with the annual preventative maintenance plan.
- Maintain 100% compliance with California Department of Health Services Primary Water Quality Regulations.
- Maintain C. Meyer Desalination Facility in long-term storage for reactivation when required to supplement other water supplies.

	Actual FY 2010	Amended FY 2011	Projected FY 2011	Proposed FY 2012	Proposed FY 2013
Authorized Positions	13.80	13.80	13.80	13.80	13.80
Hourly Employee Hours	1,564	6,080	3,969	4,160	4,160
Revenues					
Transfers In	\$ -	\$ -	\$ -	\$ 108,038	\$ -
Total Revenue	\$ -	\$ -	\$ -	\$ 108,038	\$ -
Expenditures					
Salaries and Benefits	\$ 1,809,288	\$ 1,838,042	\$ 1,696,957	\$ 1,782,459	\$ 1,883,810
Supplies and Services	2,546,622	3,696,544	2,944,081	3,488,096	3,488,569
Capital Equipment	-	17,510	19,466	20,000	20,000
Non-Capital Equipment	13,467	11,200	12,395	13,500	13,500
Transfers Out	276	-	-	-	-
Total Expenditures	\$ 4,369,653	\$ 5,563,296	\$ 4,672,899	\$ 5,304,055	\$ 5,405,879

Performance Measures	Actual FY 2010	Projected FY 2011	Proposed FY 2012
Scheduled preventative maintenance at Cater Treatment Plant completed	100%	100%	100%
Scheduled preventative maintenance at Desalination facility completed	100%	100%	100%
Millions of Gallons of water treated	6,528	7,000	7,500
Cost per Million Gallon	\$717	\$750	\$750
Chemical cost per million gallons	N/A	N/A	\$250
Emergency trouble reports	39	50	50

PUBLIC WORKS PROGRAMS

Administration

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RECENT PROGRAM ACHIEVEMENTS

Completed comprehensive modeling of City water use that will be used to support water demand projections for the new Water Supply Plan.

PROGRAMS & SERVICES

Water Supply Management

(Program No. 4651)

Mission Statement

Provide an adequate supply of water by implementing the Long-Term Water Supply Program, which includes a cost-effective water conservation element and a diverse portfolio of supplies.

Program Activities

- o Implement the Long-Term Water Supply Program.
- Provide up to 8,277 acre-feet of water per year from the Cachuma Project and up to 3,000 acre-feet of water per year from the State Water Project.
- o Advise on optimal use of the city's diverse sources of water supplies.
- Provide information on the city's water supplies and water conservation efforts via the city's Internet website.
- o Maintain and protect surface water supplies from the Santa Ynez River.
- Manage a cost-effective customer-response based water conservation program that meets federal and state requirements.

- Have available at least 3,000 acre-feet (AF) of carryover in Lake Cachuma at the start of the third complete water year following each Cachuma spill.
- o Achieve a 95% customer satisfaction rate for home water check-ups.
- Implement conditions from State Water Resources Control Board hearing to maintain Cachuma project water rights.
- Present annual Water Supply Management Report for the previous water year to Council for adoption by January 30, 2012.
- Manage water supplies to meet the water supply targets of the City's adopted Long Term Water Supply Plan.
- Maintain 100% compliance with California Urban Water Conservation Council Best Management Practices.
- Ensure that expenditures under the Water Purchases Program stay within budgeted amounts (including any supplemental appropriations as needed due to extraordinary water shortage conditions) and meet payment schedules.
- Develop an implementation schedule for elements of the updated Long-Term Water Supply Plan.

Key Objectives for Fiscal Year 2012 (cont'd)

o Commence development of a Groundwater Management Plan in conformance with State law to provide for coordinated management of City groundwater basins.

Financial and Staffing Information

	Actual FY 2010		Amended FY 2011		Projected FY 2011		Proposed FY 2012		Proposed FY 2013	
Authorized Positions		5.00		5.00		5.00		5.00	5.00	
Hourly Employee Hours		1,438		2,000		2,000		2,000		2,000
Revenues										
Intergovernmental	\$	124,877	\$	-	\$	-	\$	-	\$	-
Other Revenue		5,137		-		12,919		-		-
Transfers In		-		-		-		37,847		-
Total Revenue	\$	130,014	\$	-	\$	12,919	\$	37,847	\$	-
Expenditures										
Salaries and Benefits	\$	465,133	\$	559,364	\$	445,205	\$	564,701	\$	582,523
Supplies and Services		209,501		571,901		303,198		482,145		454,145
Special Projects		143,409		594,474		361,000		528,200		538,200
Water Supply Purchases		6,693,985		8,177,644		7,677,644		7,341,775		7,260,554
Capital Equipment		-		-		-		7,500		5,500
Non-Capital Equipment		622		20,950		10,000		13,450		13,450
Transfers Out		1,105		-		-				
Total Expenditures	\$	7,513,755	\$	9,924,333	\$	8,797,047	\$	8,937,771	\$	8,854,372

	Actual	Projected	Proposed
Performance Measures	FY 2010	FY 2011	FY 2012
Acre-feet of end-of-year (September 30) carryover	4,800	6,600	3,000
Satisfaction rate as measured by percent responding "4" ("Very Good") or better on "Overall Satisfaction" survey item	94%	95%	95%
Water purchases budget	\$7.0M	\$7.0M	\$7.1M
Water Check-ups	389	400	400

PUBLIC WORKS PROGRAMS

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Gibraltar Dam Operations
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RECENT PROGRAM ACHIEVEMENTS

Completed
Waterproofing Crack
Seal Repair Project, on
the Gibraltar Dam thrust
block walls and gallery
upstream dam face
walls.

PROGRAMS & SERVICES

Gibraltar Dam Operations

(Program Nos. 4652)

Mission Statement

Operate and maintain Gibralter Dam and Reservoir in accordance with all Dam Safety Standards and provide maximum water supply for the City of Santa Barbara.

Program Activities

- Regulate water flow from Gibralter Dam; observe and record reservoir levels, water flow, evaporation rate, temperature and rainfall.
- Accomplish operation and maintenance of reservoir equipment including recorders, rainfall gauges, weirs, pumps, motors, boats, generators, flood gates, access roads and drains; inspect, clean and perform minor repair activities; open flood gates and clean debris.
- o Maintain Reservoir and Dam site security...
- o Monitor available water storage capacity of the reservoir.
- Collect water and silt samples; perform routine tests on samples; analyze data from testing procedures.
- Work with a variety of agencies on operations and activities and resolve issues on reservoir activities.

- o Maintain 70% of the 9 miles of access roads.
- Log and report daily observation readings 90% of the time.
- Ensure a bi-monthly inspection of the Gibraltar Dam and Reservoir by City Engineering.
- Maintain Certified Status for the State Inspection of Gibraltar Dam and Reservoir.

	Actual FY 2010	Amended FY 2011	Projected FY 2011	Proposed FY 2012	Proposed FY 2013
Authorized Positions	0.00	0.00	0.00	2.10	2.10
Hourly Employee Hours	0	0	0	0	0
Revenues					
Transfers In	\$ -	\$ -	\$ -	\$ 13,606	\$ -
Total Revenue	\$	- \$ -	\$ -	\$ 13,606	\$ -
Expenditures					
Salaries and Benefits	\$ -	\$ -	\$ -	\$ 215,763	\$ 225,906
Supplies and Services	-	-	-	170,305	171,881
Special Projects	-	-	-	45,000	140,000
Non-Capital Equipment	-	-	-	1,500	1,500
Total Expenditures	\$	- \$ -	\$ -	\$ 432,568	\$ 539,287

	Actual	Projected	Proposed
Performance Measures	FY 2010	FY 2011	FY 2012
Miles of access roads maintained	N/A	N/A	6
Daily readings reported (days)	N/A	N/A	200
Number of bi-monthly inspections	N/A	N/A	6

PUBLIC WORKS PROGRAMS

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Water Resources Laboratories
 Meter Reading
 Water Capital Program
 Wastewater Collection
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 Wastewater Capital Program



RECENT PROGRAM ACHIEVEMENTS

Completed and passed annual Water Supply Testing Studies.

PROGRAMS & SERVICES

Water Resources Laboratories

(Program Nos. 4661, 4662)

Mission Statement

Provide cost efficient analytical testing services and high-quality data to meet the testing requirements of the water and wastewater systems.

Program Activities

- Perform all required testing in accordance with Environmental Protection Agency (EPA) approved analytical methods.
- Provide laboratory services and conduct water and wastewater sampling for special projects and research.
- Perform and complete water pollution and water supply proficiency testing.
- Provide and submit the regulatory report to the California Regional Water Quality Control Board and the California Department of Health Services.
- Maintain all major analytical instrumentation in accordance with the Good Laboratory Practice Protocols.
- Provide ongoing technical training to all staff.

- o Produce valid data from 99% of completed tests.
- Complete samples and provide data so that National Pollutant Discharge Elimination System and Drinking Water Reports are submitted by the due date.
- Complete all necessary sampling and analyses to maintain compliance with current and pending drinking water regulations. Monitor all required existing primary and secondary drinking water regulations.
- Generate quarterly lab test-specific sample cost reports within 30 working days of each quarter.
- Provide written reports summarizing laboratory workload analysis within 30 working days of each quarter.
- Maintain and update the existing Laboratory Information Management System (LIMS) application software according the Good Laboratory Practice Guidelines.

	Actual FY 2010	Amended FY 2011		Projected FY 2011		Proposed FY 2012		Proposed FY 2013	
Authorized Positions	7.00	7.00		7.00		7.00	7.00		
Hourly Employee Hours	2,190	2,040		3,000		2,000		2,000	
Revenues									
Fees and Service Charges	\$ -	\$ -	\$	40,286	\$	22,384	\$	22,384	
Other Revenue	-	-		200		-		-	
Transfers In	-	-		-		74,330		-	
Total Revenue	\$ -	\$ -	\$	40,486	\$	96,714	\$	22,384	
Expenditures									
Salaries and Benefits	\$ 710,434	\$ 743,348	\$	737,418	\$	745,120	\$	790,275	
Supplies and Services	264,859	447,128		423,244		434,728		439,728	
Capital Equipment	2,002	69,361		42,000		50,000		50,000	
Non-Capital Equipment	9,833	18,000		8,700		19,350		19,350	
Transfers Out	829	-		-					
Total Expenditures	\$ 987,957	\$ 1,277,837	\$	1,211,362	\$	1,249,198	\$	1,299,353	

	Actual	Projected	Proposed
Performance Measures	FY 2010	FY 2011	FY 2012
Percent of tests with valid data	100%	99%	99%
Drinking water, wastewater and creek samples received	14,031	13,500	14,200
Analyses performed	53,924	52,000	51,000
Special or follow-up samples received	586	400	500
Special and or follow-up analyses performed	4,120	1,560	3,000
Average cost per analysis	\$20.60	\$22.00	\$23.50

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Meter Reading
 Water Capital Program
 Wastewater Collection
 Wastewater Treatment
 Wastewater Capital Program



RECENT PROGRAM ACHIEVEMENTS

Implemented New Itron Meter reading System with AMR (radio read capability).

PROGRAMS & SERVICES

Meter Reading

(Program No. 4681)

Mission Statement

Read water meters for accurate and timely utility billings and respond to field service requests in a timely, courteous, efficient, and safe manner.

Program Activities

- Read approximately 26,000 water meters every 27-33 days.
- Process approximately 10,000 service orders to begin and terminate service.
- o Maintain water meters and make recommendations for replacement.
- Download daily route meter reading data to the centralized utility billing system.
- Field-check new water meter installations.
- Maintain and manage an active water meter inventory.
- o Provide information to public service providers regarding unusual circumstances affecting the elderly through the Gatekeeper Program.

- o Respond to 100% of service orders within 1 working day.
- Maintain a 100% reading accuracy rate.
- Read 100% of water meters according to an approved monthly schedule.
- O Develop a plan and implement a 10-15 year meter changeout program.
- Develop and Implement new reading route and accounts for all fireline meters.

	Actual FY 2010		Amended FY 2011		Projected FY 2011	ı	Proposed FY 2012		Proposed FY 2013
Authorized Positions	5.70		6.00		6.00		6.00		6.00
Hourly Employee Hours	922		0		480		0		0
Transfers In Total Revenue	\$ -	\$ \$	<u>-</u>	\$ \$	<u>-</u>	\$	39,017 39,017	\$ \$	
Expenditures									
Salaries and Benefits	\$ 449,431	\$	480,060	\$	488,996	\$	533,858	\$	571,591
Supplies and Services	54,140		69,003		60,640		62,316		62,436
Capital Equipment	-		80,000		-		-		-
Non-Capital Equipment	-		-		-		3,500		1,500
Total Expenditures	\$ 503,571	\$	629,063	\$	549,636	\$	599,674	\$	635,527

The Meter Reading program was previously budgeted in the Finance Department.

	Actual	Projected	Proposed
Performance Measures	FY 2010	FY 2011	FY 2012
Percent of service calls responded to within 1 working day	100%	100%	100%
Percent of accuracy of meters read	99.99%	100%	100%
Percent of meters read each month according to schedule	100%	100%	100%
Meters read annually	321,600	321,396	321,396
Meters read per month per meter reader	5,356	5,356	5,356
Return visits for missed reads	818	800	800
Percent of missed reads completed within 1 working day	100%	100%	100%
Meters turned off for non-payment	2,183	1,150	1,275
Service orders processed	15,207	12,000	13,500
Cost per meter read	\$1.00	\$1.43	\$1.43

PUBLIC WORKS PROGRAMS

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Water Capital Program
 Wastewater Collection
 Wastewater Treatment
 Wastewater Capital Program



RECENT PROGRAM ACHIEVEMENTS

Received a \$29.283 million State Revolving Fund Loan for water facility upgrades.

PROGRAMS & SERVICES

Water Capital Program

(Program No. 4671)

Mission Statement

Develop, fund, design and construct projects that will maintain, upgrade and enhance the city's water system infrastructure in order to ensure a continual supply of safe water for both domestic and fire protection purposes.

Program Activities

- Determine the work required to maintain and upgrade the city's water supply, treatment, distribution, and recycled water infrastructure.
- Develop the necessary funding to facilitate the Water Capital Program.
- Approve the design, plans and specifications for constructing Water Capital Projects.
- Assist the Public Works Engineering Division in moving projects through the city's planning, environmental, and permitting process, when appropriate.
- Assist Engineering staff in the bid, award, monitoring and inspection of Water Capital projects through completion of construction, when appropriate.

- Ensure that 80% of the performance measures for the Water Section are met.
- Award a construction contract for the Cater Ozonation Project by January 30, 2012.
- Award a construction contract for the Ortega Groundwater Treatment Plant Rehabilitation Project by January 30, 2012.
- Complete 80% of the construction for the Fiscal Year 2012 Water Main Replacement Project by June 30, 2012.
- Award a contract to conduct an Asset Management Analysis on the Water Distribution System by March 1, 2012.

	Actual	Amended	Projected	Proposed	Proposed
	FY 2010	FY 2011	FY 2011	FY 2012	FY 2013
Authorized Positions	0.00	0.00	0.00	0.00	0.00
Hourly Employee Hours	0	0	0	0	0
Revenues					
Intergovernmental	\$ -	\$ 126,177	\$ -	\$ -	\$ -
JPA Reimbursements	-	-	-	2,000,000	2,000,000
Other Revenue	8				<u>-</u>
Total Revenue	\$ 8	\$ 126,177	\$ -	\$ 2,000,000	\$ 2,000,000
Expenditures					
Capital Program	\$ 5,647,746	\$ 20,438,723	\$ 10,239,710	\$ 11,125,000	\$ 5,870,000
Total Expenditures	\$ 5,647,746	\$ 20,438,723	\$ 10,239,710	\$ 11,125,000	\$ 5,870,000

No staff is allocated to this budgetary program.

PUBLIC WORKS PROGRAMS

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RECENT PROGRAM ACHIEVEMENTS

Reduced the number of Sanitary Sewer Overflow (SSO's) to the lowest number in 5 years.

PROGRAMS & SERVICES

Wastewater Collection

(Program No. 4632)

Mission Statement

Convey wastewater to the treatment plant, reliably and cost efficiently, meet all applicable state and federal regulations, and protect the environment.

Program Activities

- Maintain wastewater collection system to prevent sewer overflows.
- Respond to stoppage and overflow calls and contain overflows in a timely manner.
- Manage the Preventive Maintenance Program for the wastewater collection system and lift stations.
- Operate wastewater collection system to comply with state and federal reporting requirements.
- Enhance collection system performance by maintaining the system hydraulic capacity to allow the system to operate at its design capacity.

- Limit the number of stoppages and overflows in the wastewater collection system to less than 25.
- Respond to and resolve calls associated with stoppages, overflows within 2 hours.
- Review 100% of all private lateral CCTV inspection tapes within 5 working days of receipt.
- Inspect 180 restaurants for compliance with grease trap maintenance requirements.
- Comply with all State and Federal reporting requirements for wastewater collection as specified in the National Pollution Discharge Elimination System Permit issued to the City.
- o Implement the new, system-wide, sewer main preventative maintenance cleaning program that establishes a pipe-specific cleaning frequency in the Cartegraph Computerized Maintenance Management System (CMMS), and complete quarterly reports.
- Track the status of the Sewer Lateral Inspection Program (SLIP) IN Cartegraph CMMS and complete quarterly reports as necessary.

	Actual FY 2010	Amended FY 2011	Projected FY 2011	Proposed FY 2012	Proposed FY 2013
Authorized Positions	18.53	18.53	18.53	16.53	16.53
Hourly Employee Hours	0	4,000	0	0	0
Other Revenue	\$ -	\$ -	\$ 206	\$ -	\$ -
Transfers In	-	-	-	233,540	-
Total Revenue	\$ -	\$ -	\$ 206	\$ 233,540	\$ -
Expenditures					
Salaries and Benefits	\$ 1,621,937	\$ 1,826,284	\$ 1,798,245	\$ 1,568,821	\$ 1,663,543
Supplies and Services	1,029,443	988,285	954,820	1,060,548	1,065,348
Capital Equipment	-	15,400	-	-	-
Non-Capital Equipment	(1,433)	9,678	5,000	32,000	22,000
Transfers Out	14,917	-	-	-	-
Total Expenditures	\$ 2,664,864	\$ 2,839,647	\$ 2,758,065	\$ 2,661,369	\$ 2,750,891

	Actual	Projected	Proposed
Performance Measures	FY 2010	FY 2011	FY 2012
Stoppages in the collection system.	N./A	N/A	<25
Average time (in hours) to respond to and resolve stoppage or overflow calls.	N./A	N/A	<2
Percent of CCTV inspection tapes reviewed within 3 days	100%	100%	90%
Restaurants inspected	156	140	180
Percent of wastewater collection pipes cleaned	N/A	100%	72%
Miles of pipeline inspected using the Close Circuit Television	26.8	25	25
Miles of sewer main cleaned on unscheduled reactive maintenance	19	25	<15
Stoppage calls	N/A	N/A	12
Overflow Calls	N/A	N/A	18
Calls completed within 2 hours	N/A	N/A	30

PUBLIC WORKS PROGRAMS

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RECENT PROGRAM ACHIEVEMENTS

Wastewater Treatment

Completed the Supervisory Control And Data Acquisition (SCADA) Network Redundancy Project at the El Estero Wastewater Treatment Plant.

PROGRAMS & SERVICES

Wastewater Treatment

(Program No. 4711)

Mission Statement

Provide cost efficient wastewater treatment, protect ocean water quality and public health, and comply with National Pollution Discharge Elimination System (NPDES) permit requirements.

Program Activities

- Operate the El Estero Wastewater Treatment Plant to comply with discharge limitations as required by the Regional Water Quality Control Board.
- Operate the El Estero Wastewater Treatment Plant to assure air emission compliance with the Santa Barbara Air Pollution Control District Permit.
- Operate Pretreatment Program to inspect and sample industrial dischargers to the city's wastewater collection system.
- Maintain the El Estero Wastewater Treatment Plant using predictive and preventive maintenance methods.
- Continue public outreach and education to inform the public of environmental benefits of the El Estero Wastewater Treatment Plant process.

- Achieve 99.9% compliance with wastewater discharge limits as listed in the NPDES permit issued by Regional Water Quality Control Board.
- Achieve 100% compliance with local air emissions standards as specified in the Santa Barbara Air Pollution Control District permit requirements.
- Achieve 99.9% compliance with discharge limits for recycled water as listed in the Water Reclamation Discharge permit issued by the Regional Water Quality Control Board.
- Install wash water booster pumps on belt press #1 and #2.
- Merge the lift station SCADA system with El Estero Wastewater Treatment Plant SCADA system.

	Actual FY 2010	Amended FY 2011	Projected FY 2011	Proposed FY 2012	Proposed FY 2013
Authorized Positions	24.75	24.75	24.75	25.75	25.75
Hourly Employee Hours	0	2,000	0	0	0
Revenues					
Fees and Service Charges	\$ 13,693,073	\$ 14,271,400	\$ 14,277,259	\$ 15,025,000	\$ 15,525,000
Interest Income	365,739	296,100	297,556	267,300	267,300
Mission Canyon JPA	418,747	392,911	427,736	393,222	393,222
Other Revenue	28,773	25,000	80,410	25,000	25,000
Transfers In	· -	-	· -	348,150	· <u>-</u>
Total Revenue	\$ 14,506,332	\$ 14,985,411	\$ 15,082,961	\$ 16,058,672	\$ 16,210,522
Expenditures					
Salaries and Benefits	\$ 2,596,500	\$ 2,722,479	\$ 2,690,276	\$ 2,783,273	\$ 2,962,217
Supplies and Services	2,559,125	3,279,987	2,973,624	3,046,057	3,046,057
Capital Equipment	8,982	37,500	39,181	1,000	1,000
Non-Capital Equipment	3,782	20,000	5,500	45,000	45,000
Transfers Out	276	-	-	-	-
Total Expenditures	\$ 5,168,665	\$ 6,059,966	\$ 5,708,581	\$ 5,875,330	\$ 6,054,274

	Actual	Projected	Proposed
Performance Measures	FY 2010	FY 2011	FY 2012
Percent of samples in compliance with NPDES permit limits	99.9%	99.9%	99.9%
Percent of air samples in compliance with SBAPCD permit requirements	100%	100%	100%
Percent of samples in compliance with Water Reclamation Discharge Standards	99.6%	99.7%	99.9%
Millions of Gallons of wastewater treated	2,761	2,824	3,100
Average cost per million gallons treated	\$1,520	\$1,929	\$1,700
Chemical cost per million gallons treated	N/A	N/A	\$200
Percent of completed wrench time (skilled labor) hours	N/A	N/A	75%
Percent of predictive and preventative maintenance work order hours	N/A	N/A	50%

PUBLIC WORKS PROGRAMS

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RECENT PROGRAM ACHIEVEMENT

Completed the El Estero Wastewater Treatment Plant Influent Pump Station Project.

PROGRAMS & SERVICES

Wastewater Capital Program

(Program No. 4771)

Mission Statement

Development, design and construction of wastewater related projects that will maintain, upgrade and enhance the infrastructure of the wastewater system in order to meet National Pollutant Discharge Elimination System permit requirements and protect the environment.

Program Activities

- Determine the work required to maintain and upgrade the city's Wastewater Treatment and Collection System infrastructure.
- Develop the necessary funding to facilitate the Wastewater Capital Program.
- Review and approve plans and specifications developed for constructing Wastewater Capital Projects.
- Assist Engineering Division staff in moving Wastewater Capital Projects through the city's planning, environmental and permitting process, when appropriate.
- Assist Engineering Division staff in the bid, award, and inspection of Wastewater Capital Projects, when appropriate.
- o Monitor and expedite projects in the El Estero Strategic Plan.

- Award a construction contract for the El Estero Wastewater Treatment Plant (EEWWTP) Headworks project within 120 calendar days of achieving SWRCB SRF Loan approval status.
- Achieve 50% Design status for the EEWWTP Influent Pump Station by August 1, 2011. Award a construction contract for the El Estero WWTP Influent Pump Station Project by June 30, 2012.
- Implement a computer-based sewer main condition assessment process to rate sewer mains and manholes.
- Award a consultant contract for the EEWWTP Process Air Facilities and Activated Sludge Treatment Process Design Services Contract prior to January 1, 2012. Achieve 50% Design status by June 30, 2012.
- Complete 80% of the construction for the FY 2012 Sewer Main Replacement/Rehabilitation Project.

Authorized Positions	Actual FY 2010 0.00	Amended FY 2011 0.00	Projected FY 2011 0.00	Proposed FY 2012 0.00	Proposed FY 2013 0.00
Hourly Employee Hours	0	0	0	0	0
Revenues Intergovernmental Total Revenue	\$ - \$ -	\$ 226,251 \$ 226,251	\$ - \$ -	\$ - \$ -	\$ - \$ -
Expenditures					
Capital Program	\$ 3,467,415	\$ 13,751,126	\$ 6,143,797	\$ 5,500,000	\$ 4,500,000
Total Expenditures	\$ 3,467,415	\$ 13,751,126	\$ 6,143,797	\$ 5,500,000	\$ 4,500,000

No staff is allocated to this budgetary program.

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